

| MCO Data PBM RFP 2021 | | | | | | |
|--------------------------|--|---------------------------|--|---|---|---|
| | | MCO 1 | MCO 2 | MCO 3 | MCO 4 | MCO 5 |
| 1. | Percentage of pharmacy providers reimbursed via EFT | 64% | 94.29% | 100% | 94.82% | 97.1% |
| 2. | Percentage of Drug Claims that are not paid within 15 calendar days for calendar years 2020 and 2021. | 2020 - 0% 2021 - 0.11% | 2020 - 0% 2021 - 0% | 2020 - 0.07% 2021 - 0.1% | 2020 - 0% 2021 - 0% | 2020 - 0% 2021 - 0% |
| 3. | *Dollar amount threshold for multi-ingredient compound Drug Claims *Volume of multi-ingredient compounded Drug Claims that exceed the established | N/A | <ul style="list-style-type: none"> • \$200 • 263 | <ul style="list-style-type: none"> • \$100 • 71 | <ul style="list-style-type: none"> • \$200 • 1176 | <ul style="list-style-type: none"> • \$500 • 51 |

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| | dollar limit threshold that need to be manually reviewed (1/1/2020-12/31/2021) | | | | | |
| 4. | Volume of paper claims processed (1/1/2020-12/31/2021) | 939 | 190 | 970 | 1304 | 25 |
| 5. | Average number of PA appeals submitted by an Enrollee per month for July 2021-December 2021 | 1 | 1 | 24 | 5 | 7 |
| 6. | Average number of PA appeals submitted by a Provider on behalf of an Enrollee per month for July | 5 | 10 | 78 | 2 | 51 |

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| | 2021-December 2021? | | | | | |
| 7. | Average monthly volume of PBM related Grievances for July 2021- December 2021 | 23 | 2 | 1 | 16 | 1 |
| 8. | Average monthly call volume related to Prior Authorization for July 2021- December 2021 | 1,035 | 641 | 250 | 346 | 139 |
| 9. | Average monthly number of PA requests for July 2021- December 2021 | 3,843 | 2,032 | 4,983 | 3,911 | 4,764 |

| Reports MCOs Receive from PBM | | |
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| LDH Report number https://ldh.la.gov/page/1700 | Name | Frequency |
| 022 | Healthy Louisiana Third Party Liability (TPL) Report - M | Monthly |
| 054 | Pharmacy Benefits Management Report | Monthly |
| 055 | Pharmacy Report (RX055) - M | Monthly |
| 107 | Member Service Call Center - M | Monthly |
| 145 | Fraud, Waste and Abuse Activity Report - Q | Quarterly |
| 160 | Medication Therapy Management Report - Q | Quarterly |
| 162 | Health Plan Drug Utilization Review Report - M | Monthly |
| 165 | Lock-In Report - M | Monthly |
| 167 | Claims Payment Accuracy Report - M | Monthly |
| 173 | Prepaid Denied Claims Report - M | Monthly |
| 175 | Hepatitis C - M | Monthly |
| 177 | Total and Out of Network Claims Report | Annual |
| 178 | Behavioral Health Pharmacy Utilization Report | Monthly |
| 181 | Provider Call Center - M | Monthly |
| 182 | Provider Complaint & Appeal Summary Report - M | Monthly |
| 185 | Quarterly Unaudited Financial Statement - Q | Quarterly |
| 221 | Claims Payment Summary - M | Monthly |
| 325 | Behavioral Health Pharmacy Report | Monthly |
| RAs | 10 each from Specialty, Local and Chain pharmacies | Quarterly |

| Other MCO Reports | |
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| Name | Frequency |
| Healthcare Effectiveness Data and Information Set (HEDIS) measure reporting (Reports identifying members receiving a 1 st fill of certain meds) <ul style="list-style-type: none"> • Attention Deficit Hyperactivity Disorder (ADHD) report • Buprenorphine/Naloxone report • Human Immunodeficiency Virus (HIV) report | Quarterly/Annually |
| Pharmacy Domain Report- Reports outcomes data on HEDIS Measures such as Statin Therapy for Patients with Diabetes (SPD), Statin Therapy for Patients with Cardiovascular Disease (SPC), Attention Deficit Disorder (ADD), Antidepressant Medication Management (AMM) as well as current Star ratings | Quarterly/Annually |
| Safety_and_Monitoring_Reports | As requested |
| Ad-hoc Disaster-related call metric reporting | As requested |
| Plethora of on-demand reporting such as short-term adherence, proportion of days covered, top 3000 claims paid by National Drug Code (NDC), and controlled drug utilization. | As requested |
| Bi-monthly Client Access System (CAS) report | Bi-Monthly |
| Bi-Weekly Lock In | Bi-Weekly |
| Network provider file | Daily |
| Provider directory file | Daily |
| Daily COVID Vaccines Paid, Rejected, Reversed | Daily |
| Daily Final Claim Status Detail report | Daily |
| Daily Quantity Limit (QLL) HIV Report | Daily |
| Daily Load Reports - Medicaid | Daily |
| Daily Load report for Dx Files | Daily |
| Daily Claims file status | Daily |
| Daily CAS report | Daily |
| Daily CAS report (PA summary) | Daily |
| Daily CAS report (Denial letter QC) | Daily |
| Daily Hepatitis C Report | Daily |
| Monthly Pharmacy Network Report – The entire pharmacy network and each pharmacy’s demographic information. Includes a tab identifying newly added/removed pharmacies | Monthly |

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| Monthly Dashboard – Provides spend information such as cost per Enrollee, cost per script, drug utilization, PDL compliance rate, and generic utilization rate. This is given as a summary and broken down to specialty vs. traditional drugs. | Monthly |
| Monthly customer care reporting – Provides metrics related to the Enrollee/Provider call center. Includes total number of calls, abandonment rate, etc. | Monthly |
| Monthly PA reporting – Provides metrics related to PA such as volume, number approved, denied or closed, and turnaround time. | Monthly |
| CDJ File -Reports monthly cash disbursement journal. | Monthly |
| Monthly Adult Vaccines Paid | Monthly |
| Monthly Flu Vaccine Paid | Monthly |
| Monthly Flu Vaccine Rejected report | Monthly |
| Monthly LA Monthly Substance Use Disorder (SUD) First Fill report | Monthly |
| Monthly LA Rejected claims for Non-Enrolled Pharmacy | Monthly |
| Monthly ADHD Drug Utilization Report | Monthly |
| Monthly Top Prescriber Report | Monthly |
| Monthly Contraceptive Report | Monthly |
| Monthly Denied Paper Claims LA report | Monthly |
| Monthly Smoking Cessation Report | Monthly |
| Monthly Zubsolv-Bunavail | Monthly |
| Monthly Top High Expense Members Pharmacy | Monthly |
| Monthly Top Specialty Drug Report | Monthly |
| Monthly Paid Claims –Value Added Benefit (VAB) Medications | Monthly |
| Monthly Out of State Pharmacies | Monthly |
| Monthly Mosquito Repellent Reports | Monthly |
| LA Monthly 72 Hour supply Claims detail | Monthly |
| Monthly Physician Report for electronic PA request (eRXReport Card) | Monthly |
| LA Encounter Monthly Files to the state– Supplemental | Monthly |
| Monthly CAS report | Monthly |
| Monthly LA Lock-in file | Monthly |
| Monthly Adherence_Reports (Activity) | Monthly |
| Monthly Adherence_Reports (Member) | Monthly |
| Monthly Adherence_Reports (Therapeutic) | Monthly |
| Monthly Medication_Therapy_Reports (Detail) | Monthly |

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| Monthly Medication_Therapy_Reports (Activity) | Monthly |
| Monthly Medication_Therapy_Reports (Outcomes) | Monthly |
| Monthly Prompt Pay | Monthly |
| Monthly LA Void Validation | Monthly |
| Monthly Medical Director Medicaid Summary (MDR) Productivity report - Inbound | Monthly |
| Monthly POS DUR activity report | Monthly |
| Monthly Mega rule print directory file | Monthly |
| Monthly Web traffic file | Monthly |
| Monthly Morphine Equivalence Daily Dose (MEDD) Report | Monthly |
| Monthly Query Reports | Monthly |
| Monthly Stop In Therapy Report | Monthly |
| Monthly OTC Encounter File | Monthly |
| Quarterly Member Web Quality Audit (MEM) 4 Portal Testing | Quarterly |
| Quarterly LA Member Accessibility Geographic Analysis (Geo) File | Quarterly |
| Quarterly Dose_Optimization_Reports | Quarterly |
| Quarterly Safety_and_Monitoring_Reports (Activity) | Quarterly |
| Quarterly Safety_and_Monitoring_Reports (Detail) | Quarterly |
| Quarterly POS DUR detail report | Quarterly |
| Quarterly Retrospective DUR Report | Quarterly |
| Quarterly Clinical Report (Activity) | Quarterly |
| Quarterly Clinical Report (Detail) | Quarterly |
| Quarterly Clinical Report (Outcomes) | Quarterly |
| Weekly 340B Claims Report - Non-Local Pharmacy | Weekly |
| Weekly 340B Claims Report - Local Pharmacy | Weekly |
| Weekly Claims Greater than \$2,000 | Weekly |
| Weekly LA week Anti -TUMOR NECROSIS FACTOR ALPHA BLOCKERS (Anti-TNF's) | Weekly |
| Weekly LA Weekly Hep C (paid, rejected, voided) | Weekly |
| Weekly LA Weekly Plan Performance Summary | Weekly |
| Weekly Synagis Report | Weekly |
| Weekly HIV First Fill Report -New to Therapy | Weekly |
| Weekly Rejected Opioid claims beyond & day supply | Weekly |
| La Opioid Weekly First Fill Report -New to Therapy | Weekly |
| LA Weekly Makena Report | Weekly |

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| Weekly Paid Claim status | Weekly |
| Encounter Weekly Files to the state - NCPDP D.0 | Weekly |
| Weekly All plan Pharmacy Advisor Support – Adherence to Drug Therapy Weekly Data | Weekly |
| Weekly Encounter Weekly denial files | Weekly |
| Weekly LA MCO PA File | Weekly |