NOTICE OF INTENT

Department of Health Bureau of Health Services Financing

Nurse Aide Training and Competency Evaluation Program Medication Attendant Certified Licensing Standards (LAC 48:1.Chapter 100)

The Department of Health, Bureau of Health Services

Financing proposes to amend LAC 48:I.Chapter 100 as authorized

by R.S. 36:254 and R.S. 40:2131-2141. This proposed Rule is

promulgated in accordance with the provisions of the

Administrative Procedure Act, R.S. 49:950 et seq.

Act 112 of the 2022 Regular Session of the Louisiana

Legislature revised the requirements for medication

administration and medication attendant services provided in

long-term care facilities. In compliance with Act 112, the

Department of Health, Bureau of Health Services Financing

proposes to amend the provisions governing the Nursing Aide

Training and Competency Evaluation Program in order to update

the licensing requirements for medication attendants certified

that provide services in licensed long-term care facilities.

Title 48

PUBLIC HEALTH-GENERAL

Part I. General Administration Subpart 3. Licensing and Certification

Chapter 100. Nurse Aide Training and Competency Evaluation
Program

Subchapter G. Medication Attendant Certified §10080. Definitions

Abuse-

- 1. the willful infliction of injury;
- 2. unreasonable confinement;
- 3. intimidation; or
- 4. punishment with resulting physical harm, pain, or mental anguish.1. 4. Repealed.

Adult Residential Care Provider—a facility, agency,
institution, society, corporation, partnership, company, entity,
residence, person or persons, or any other group which provides
adult residential care for compensation to two or more adults
who are unrelated to the licensee or operator.

* * *

Licensed Nurse—a licensed registered nurse (RN) or a licensed practical nurse (LPN) or a RN or LPN practicing in the state under a multistate license from a compact state with a privilege to practice (PTP) in Louisiana in accordance with applicable state statutes and regulations who is acting within the scope of practice of his/her respective licensing board(s) and/or certifications.

Licensed Practical Nurse (LPN)—a person licensed by the

LSBPNE to practice who practices practical nursing and who is

licensed to practice practical nursing in Louisiana or a RN or

LPN practicing in the state under a multistate license from a compact state with a PTP in Louisiana accordance with R.S. 38:961, or current law.

Licensed Long-Term Care Facility (LLCF)-nursing home as defined in R.S. 40:2009.2 and an adult residential care provider as defined in R.S. 40:2166.3.

Medication Attendant Certified (MAC)—a person certified by LDH to administer medications to nursinglicensed long-term care
facility residents, hereafter referred to as a MAC.

Medication Error-the observed or identified preparation or administration of medications or biologicals that is not in accordance with:

- 1. the prescriber's order(s);
- 2. manufacturer's specifications regarding the preparation and administration of the medication or biological; or
- 3. accepted professional standards and principles
 that apply to professionals providing services. Accepted
 professional standards and principles include any state practice
 regulations and current commonly accepted health standards
 established by national organizations, boards, and councils.

Medication Error Rate-is determined by calculating the percentage of medication errors observed during a medication administration observation. The numerator in the ratio is the

total number of errors that the HSS survey team observes, both significant and non-significant. The denominator consists of the total number of observations, or opportunities for errors, and includes all the doses the HSS survey team observed being administered plus the doses ordered but not administered. The equation for calculating a medication error rate is as follows:

medication error rate equals number of errors observed divided by the opportunities for errors times 100.

Nurse Aide—an individual who has completed a nurse aide training and competency evaluation program (NATCEP) approved by the state as meeting the requirements of 42 Code of Federal Regulations (CFR), §§483.151 483.154, or has been determined competent as provided in 42 CFR, §483.150(a) and (b), and is listed as certified and in good standing on Louisiana's nurse aide registry.Repealed.

Nursing Facility or Nursing Home—an institution licensed pursuant to R.S. 40:2009.1-2009.10.

Nursing Home an institution licensed pursuant to R.S. 40:2009.1-2009.10.Repealed.

Registered Nurse (RN)—a personany individual licensed—by
and/or certified in accordance with R.S. 37:911 et seq. or
current law to engage in the LSBN to practice professional of
nursing as defined in Louisiana or practicing in Louisiana under
a PTPR.S. 37:913, or current law.

* * *

Significant Medication Error—one which causes the resident discomfort or jeopardizes health or safety. The significance of medication errors is a matter of professional judgement. A significant medication error shall be determined based on the resident's condition, drug category, and frequency of error.

AUTHORITY NOTE: Promulgated in accordance with R.S. 36:254 and R.S. 37:1026.1 et seq.

HISTORICAL NOTE: Promulgated by the Department of Health and Hospitals, Office of the Secretary, Bureau of Health Services Financing, LR 34:1413 (July 2008), amended by the Department of Health, Bureau of Health Services Financing, LR 46:29 (January 2020), LR 49:

§10081. General Provisions

- A. The Department of Health (LDH) establishes provisions for the use of medication attendants certified (MACs) in licensed nursing facilities LLCFs. The department shall maintain a registry of individuals who have, at a minimum, successfully:
- 1. completed passed a state-approved MAC training coursequalifying CNA examination and are in good standing;
- 2. passed a competency evaluation administered by accompleted the state-approved testing sourceMAC training course and competency evaluation through the Louisiana Community and Technical College System (LCTCS); and

- 3. ...
- B. The MAC registry shall contain the following items:
- 1. a list of individuals who have successfully completed an the approved MAC training curriculum and competency evaluation. Each individual listed shall have the following information maintained on the registry:

a. - iii. ...

iv. exploitation and misappropriation of
property; and

v. an accurate summary of findings after

action on findings are final and after any appeal is ruled upon

or the deadline for filing an appeal has expiredsignificant

medication errors; and

vi. an accurate summary of findings after action on findings are final and after any appeal is ruled upon or the deadline for filing an appeal has expired;

- D. Change of Information. A MAC certificate holder shall notify the department as soon as possible but no later than 30 days after changing his or her address, telephone number, e-mail address, or name.
 - E. ...
- F. Reciprocity. A person who holds a valid license, registration or certificate as a medication attendant issued by

another stateLetter of Certification. An initial letter of

certification shall also be certified in Louisiana if the

transferring state's training program is at least 120 hours or

more and the applicant passes the state approved MAC competency

examinationvalid for 12 months from the date of issuance.

- 1. The applicant shall submit a request for reciprocity to the registry.
- 2. The application shall include a certified copy of the license or certificate for which the reciprocal certificate is requested.
- 3. The department shall contact the issuing agency to verify the applicant's status with the agency. 1. 3.

 Repealed.
- G. When issued, an initial certificate—A MAC may perform certain duties and functions delegated by a licensed RN and under direct supervision of a licensed nurse who is on-site and on duty at the LLCF. Although the performance of selected medication administration tasks are delegated to the MAC by the RN, the RN retains the accountability for the total nursing care of the resident, regardless of whether the care is provided solely by the RN or by the RN in conjunction with other licensed or unlicensed assistive personnel. The MAC shall be valid for 12 months from the date of issue. The registry will renew the certificate if:

- 1. a certificate holder has completed four hours of state approved continuing education administered by an approved institution focusing on function in accordance with applicable laws and rules relating to administration of medication administration prior to expiration of the certificate and operation of a LLCF; and
- 2. a certificate holder has worked at least 400 hours per year comply with the department's rules applicable to such personnel used in a licensed nursing facilityLLCF.
- MACs in a LLCF shall deny renewal of the certificate of a MAC who is in violation of this Chapter at the time of the application renewal comply with the requirements relating to CNAs as set forth in the Omnibus Budget Reconciliation Act of 1987, Public Law 100-203 and minimum licensure standards for nursing facilities, and CNA training and competency evaluation, or subsequent amendments.
- I. A person whose certificate has expired Restriction.

 While on duty, a MAC's sole function shall not engage in

 activities that require a certificate until the certificate has

 been renewed be to administer medications to residents. Persons

 employed as medication attendants in a LLCF may not be assigned

 additional responsibilities. If medication administration has

 been completed, they may assist in other areas.

- J. ALLCFs may count the MAC shall function under the direct supervision of a licensed registered or practical nurse on duty at the in required nursing facility. Although the performance of selected medication administration tasks are delegated to the MAC by the registered nurse, the registered nurse retains the accountability for the total nursing care of the resident, regardless of whether the care is provided solely by the registered nurse or by the registered nurse in conjunction with other licensed or unlicensed assistive personnel hours. The MAC shall:
- 1. function in accordance with applicable laws and rules relating to administration of medication and operation of a nursing facility; and
- 2. comply with the department's rules applicable to such personnel used in a nursing facility.
- K. Persons employed as MACs in a nursing facility shall comply with the requirements relating to nurse aides as set forth in the Omnibus Budget Reconciliation Act of 1987, Public Law 100-203 and minimum licensure standards for nursing facilities or subsequent amendments. Requirements are met if the individual is:
- 1. a student enrolled in an accredited school of practical nursing or program for the education of vocational

nurses who is administering medications as part of the student's clinical experience; or

2. a trainee in a medication assistant training program approved by the department under this Chapter who is administering medications as part of the trainee's clinical experience.

L. Restriction. While on duty, a MAC's sole function shall be to administer medications to residents. Persons employed as medication attendants in a nursing facility may not be assigned additional responsibilities. If medication administration has been completed, they may assist in other areas.

M. Nursing facilities may count the MAC in required nursing hours. J.1. - M. Repealed.

AUTHORITY NOTE: Promulgated in accordance with R.S. 36:254 and R.S. 37:1026.1 et seq.

HISTORICAL NOTE: Promulgated by the Department of Health and Hospitals, Office of the Secretary, Bureau of Health Services Financing, LR 34:1413 (July 2008), amended by the Department of Health and Hospitals, Bureau of Health Services Financing, LR 38:1248 (May 2012), repromulgated LR 38:1412 (June 2012), amended by the Department of Health, Bureau of Health Services Financing, LR 46:30 (January 2020), LR 49:

§10082. General Requirements

- A. Prior to application for a certificate under this Chapter, all persons shall:
 - 1. 5. ...
- 6. be currently employed in a facility LLCF as a certified nurse aide (CNA) on the first official day of an applicant's medication attendant MAC training program or be a graduate of a nursing program;
- 7. have a minimum of one year experience in a nursing home as a CNA or be a graduate of a nursing programLLCF; and
- 8. successfully pass a statewide criminal background/security check conducted by the State Police, or its designee, within 90 days of an applicant starting the MAC program and be free of abused substances as evidenced by periodic drug testing in accordance with the NF'sLLCF's policies and procedures. Verification of these results_must be received by the training entity, documented, and maintained in the personnel file.
- B. A MAC may not administer medication to a resident in a nursing facilityLLCF unless he/she:
 - 1. ...
- 2. is currently enrolled in athe state approved training course and is acting under the direct supervision of faculty.

All medication attendant The LCTCS training and competency evaluation programs must be approved by the department.program shall: 1. maintain qualified, approved RNs and LPNs for classroom and clinical instruction; 2. protect the integrity of the competency evaluations by keeping them secure; 3. utilize a pass rate of at least 80 percent for each individual student; and 4. assure the curriculum meets state requirements. Each training and competency evaluation program Clinical instruction shall+ be conducted in an approved LLCF with a ratio of no more than 5:1 under the direct supervision of the instructor. 1. maintain qualified, approved registered nurses and licensed practical nurses for classroom and clinical instruction; 2. protect the integrity of the competency evaluations by keeping them secure; 3. utilize a pass rate of at least 80 percent for each individual student; and 4. assure the curriculum meets state requirements.1. - 4. Repealed.

- E. Clinical instruction—Training programs that do not meet minimum standards and cannot provide an acceptable plan for correcting deficiencies shall be conducted in an approved nursing facility with a ratio of no more than 5:1 under the direct supervision of the instructoreliminated from participation.
- F. Training programs that do not meet the minimum standards and cannot provide an acceptable plan for correcting deficiencies shall be eliminated from participation. Repealed.

AUTHORITY NOTE: Promulgated in accordance with R.S. 36:254 and R.S. 37:1026.1 et seq.

HISTORICAL NOTE: Promulgated by the Department of Health and Hospitals, Office of the Secretary, Bureau of Health Services Financing, LR 34:1414 (July 2008), amended by the Department of Health and Hospitals, Bureau of Health Services Financing, LR 38:1249 (May 2012), amended by the Department of Health, Bureau of Health Services Financing, LR 46:30 (January 2020), LR 49:

§10083. Coordinators, Instructors, and TrainersCertification Requirements

A. Program Coordinator. Every MAC training program shall have a program coordinator who provides general supervision of the training received by the MAC trainees. Initial Certification

1. The program coordinator shall be a registered nurse (RN) and shall have the following experience and qualifications: be a CNA in good standing;

a. a minimum of two years of nursing

experience, of which at least one year must be in caring for the

elderly or chronically ill, obtained through employment in any

of the following:

i. a nursing facility/unit;

ii. a geriatrics department;

iii. a chronic care hospital;

iv. other long-term care setting; or

v. experience in varied responsibilities including, but not limited to, direct resident care or

supervision and staff education; and

b. completion of Vocational Trade and

Industrial Education (VTIE) or Career and Technical Trade and

Industrial Education (CTTIE) licensure, "train the trainer" type

program, or a master's degree or higher.a. - b. Repealed.

- 2. The program coordinator shall supervise no more than two be employed in a MAC training programs simultaneously and shall be on the premises where the program is being conducted for at least 50 percent of the duration of the program. approved LLCF;
 - 3. meet requirements set forth in §10082; and

- 4. complete the required MAC training program.
- B. Instructors. Instructors shall be RNs or LPNs in a ratio such that not less than 50 percent of the instructors are RNs and shall hold a current, unencumbered Louisiana nursing license or PTP. Licensed practical (vocational) nurses, under the direct supervision of the coordinator, may provide classroom and clinical skills instruction and supervision of trainees if they have two years of experience in caring for the elderly and/or chronically ill of any age or have equivalent experience.Renewal Certification
- 1. Such experience may be obtained through employment in A MAC certificate holder shall:
 - a. a nursing facility be a CNA in good standing;
- b. a geriatrics department have no findings on the MAC registry;
- c. a chronic care hospital; or submit the following documentation to the registry prior to the expiration date of the certificate:
- i. a signed attestation acknowledging review of the current MAC requirements;
- ii. documentation of having completed four
 hours of state-approved continuing education administered by an
 approved institution focusing on medication administration,
 prior to expiration of the certificate; and

| iii. documentation of having worked at least |
|--|
| 400 hours within the previous 12 months as a MAC in an LLCF. |
| d. another long-term care setting. |
| 2. Experience in resident care, supervision and |
| staff education is preferred. |
| 3. The ratio of instructors to trainees in clinical |
| training shall not exceed 1:5 and the ratio of instructors to |
| trainees in the classroom shall not exceed 1:151.d 3. |
| Repealed. |
| C. Program Trainers. Qualified resource personnel from |
| the health field may participate as program trainers as needed |
| for discussion or demonstration of specialized medication |
| procedures Denial of Renewal. The department shall deny renewal |
| of the certificate of a MAC who is in violation of this Chapter |
| at the time of the application renewal. |
| 1. Qualified resource personnel shall have a minimum |
| of one year of experience in their health care field and shall |
| be licensed, registered and/or certified, if applicable, and may |
| include: |
| a. registered nurses; |
| b. licensed practical/vocational nurses; |
| |
| d. dietitians; |
| |

- f. gerontologists;

 g. physical therapists and occupational

 therapists;

 h. activities specialists; and

 i. speech/language/hearing therapists.

 2. All program trainers shall have a minimum of one
 year of current experience in caring for the elderly and/or
 chronically ill of any age or have equivalent experience.

 3. The training program may utilize other persons
 such as residents, experienced aides, and ombudsmen as resource
 personnel if these persons are needed to meet the planned
 program objectives or a specific unit of training.1. 3.

 Repealed.
 - D. Trainees Reciprocity. A person who holds a valid license, registration or certificate as a MAC issued by another state shall also be certified in Louisiana if the transferring state's training program is at least 120 hours or more and the applicant passed that state's-approved MAC competency examination.
 - 1. Each medication attendant trainee shall be clearly identified as a trainee during all clinical portions of the The applicant shall initially submit an application for reciprocity to the CNA registry as set forth in the CNA training. Identification should be recognizable to residents,

family members, visitors and staff_competency evaluation
program, §10035 of this Chapter.

- 2. Trainees shall take the competency evaluation (through skills demonstration and written examination) within 30 days after completion of the training program. Trainees will be given a maximum of two opportunities within 90 days following completion of the training program to successfully complete the competency evaluation program Once placed on the CNA registry in the state of Louisiana, the applicant may submit an application for reciprocity to the MAC Registry.
- 3. If a trainee fails to successfully complete the competency evaluation program, he or she The application shall re-enroll in a training program include a certified copy of the license or certificate for which the reciprocal certificate is requested.
- 4. The department shall contact the issuing agency to verify the applicant's status with the agency.
- 5. The applicant shall submit documentation of 400 hours employed as a MAC within the previous 12 months.
- E. Expired Certification. A MAC whose certificate has expired shall not perform medication administration until the certificate has been reissued. The following criteria shall be met and documentation submitted to the registry for consideration of certificate re-issuance:

- 1. Documentation of 400 employment hours worked within the last 12 months in a LLCF as a MAC; and
- 2. A signed attestation acknowledging review of the current MAC requirements within 30 calendar days of expiration of the certification; or
- 3. Documentation supporting completion of a minimum of 40 hours of re-orientation of medication administration and the job duties of the MAC within 12 months of expiration of certification to be provided by a MAC approved LLCF. At a minimum the re-orientation shall:
- a. include authorized duties and prohibited duties described in this Subchapter, and the facility's medication administration policies;
- b. be provided by a licensed RN who is employed by the LLCF in which the MAC is currently employed; and
- c. include documentation of a competency evaluation through skills demonstration and written examination.
- 4. Failure to meet the certificate renewal or reissuance requirements within 12 months from the expiration of the certification, will be considered a voluntary surrender of the MAC certification.

AUTHORITY NOTE: Promulgated in accordance with R.S. 36:254 and R.S. 37:1026.1 et seq.

HISTORICAL NOTE: Promulgated by the Department of Health and Hospitals, Office of the Secretary, Bureau of Health Services Financing, LR 34:1415 (July 2008), amended by the Department of Health and Hospitals, Bureau of Health Services Financing, LR 38:1249 (May 2012), amended by the Department of Health, Bureau of Health Services Financing, LR 46:31 (January 2020), LR 49:

§10084. Training Curriculum Coordinators, Instructors, and Trainers

- A. <u>Program Coordinator</u>. The goal of the medication attendant state-approved MAC training and competency evaluation program is the provision of safe, effective and timely administration of medication to residents by medication attendants who are able to:shall have a program coordinator who provides general supervision of the training received by the MAC trainees.
- 1. communicate and interact competently on a one-toone basis with residents as part of the team implementing
 resident care; The program coordinator shall be an RN and shall
 have the following experience and qualifications:
- a. a minimum of two years of nursing

 experience, of which at least one year must be in caring for the

 elderly or chronically ill, obtained through employment in any

 of the following:

| i. a LLCF unit; |
|---|
| ii. a geriatrics department; |
| iii. a chronic care hospital; |
| iv. other long-term care setting; or |
| v. experience in varied responsibilities |
| including, but not limited to, direct resident care or |
| supervision and staff education; and |
| b. completion of Vocational Trade and |
| Industrial Education (VTIE) or Career and Technical Trade and |
| Industrial Education (CTTIE) licensure, "train the trainer" typ |
| program, or a master's degree or higher. |

- 2. demonstrate sensitivity to the resident's emotional, social and mental health needs through skillful, directed interactions; The program coordinator shall supervise no more than two MAC training programs simultaneously and shall be on the premises where the program is being conducted for at least 50 percent of the duration of the program.
- 3. exhibit behavior to support and promote the rights of residents; and
- 4. demonstrate proficiency in the skills related to medication administration.3. 4. Repealed.
- B. Each medication attendant training programInstructors.

 Instructors shall provide all trainees with abe RNs or LPNs in a ratio such that not less than 50 percent of the instructors are

RNs and shall hold a current, unencumbered Louisiana nursing facility orientation that is not included in the required minimum 120 hours of core curriculum. The orientation program shall include, but is not limited to:license or PTP. Licensed practical (vocational) nurses, under the direct supervision of the coordinator, may provide classroom and clinical skills instruction and supervision of trainees if they have two years of experience in caring for the elderly and/or chronically ill of any age or have equivalent experience.

- 1. an explanation of the facility's organizational structure; Such experience may be obtained through employment in:
 - a. a LLCF;
 - b. a geriatrics department;
 - c. a chronic care hospital; or
 - d. another long-term care setting.
- 2. the facility's policies and procedures;

 Experience in resident care, supervision and staff education is preferred.
- 3. discussion of the facility's philosophy of care; The ratio of instructors to trainees in clinical training shall not exceed 1:5 and the ratio of instructors to trainees in the classroom shall not exceed 1:15.
 - 4. a description of the resident population; and

 5. employee policies and procedures 4. 5. Repealed.

- training Program Trainers. Qualified resource personnel from the health field may participate as program must include material which provides a basic level of knowledge and demonstrable skills for each individual completing the program. The content should include the needs of populations which may be served by an individual nursing facility trainers as needed for discussion or demonstration of specialized medication procedures.
- 1. The core curriculum shall be a minimum of 120 hours in length with Qualified resource personnel shall have a minimum of 45 clinical hours. one year of experience in their health care field and shall be licensed, registered and/or certified, if applicable, and may include:
 - a. registered nurses;
 - b. licensed practical/vocational nurses;
 - c. pharmacists;
 - d. dietitians;
 - e. LLCF administrators;
 - f. gerontologists;
 - g. physical therapists and occupational

therapists;

- h. activities specialists; and
- i. speech/language/hearing therapists.

- 2. Each unit objective All program trainers shall be behaviorally stated for each topic of instruction. Each objective must state performance criteria which are measurable and will serve as the basis for the competency evaluation have a minimum of one year of current experience in caring for the elderly and/or chronically ill of any age or have equivalent experience.
- 3. The training program may utilize other persons such as residents, experienced aides, and ombudsmen as resource personnel if these persons are needed to meet the planned program objectives or a specific unit of training.
- D. Minimum Curriculum. The training program shall be developed and conducted to ensure that each medication attendant, at a minimum, is able to demonstrate competency in the following areas including, but not limited to:Trainees
- 1. the basic principles of medication administration and the responsibilities of the medication attendant including: Each MAC trainee shall be clearly identified as a trainee during all clinical portions of the training.

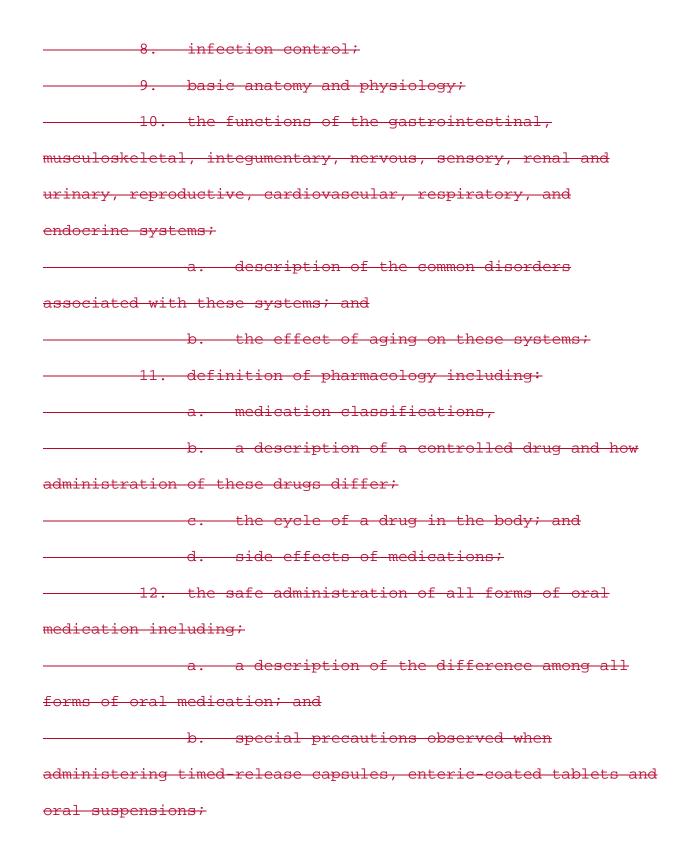
 Identification should be recognizable to residents, family members, visitors and staff.
- a. the role and functions of a MAC;

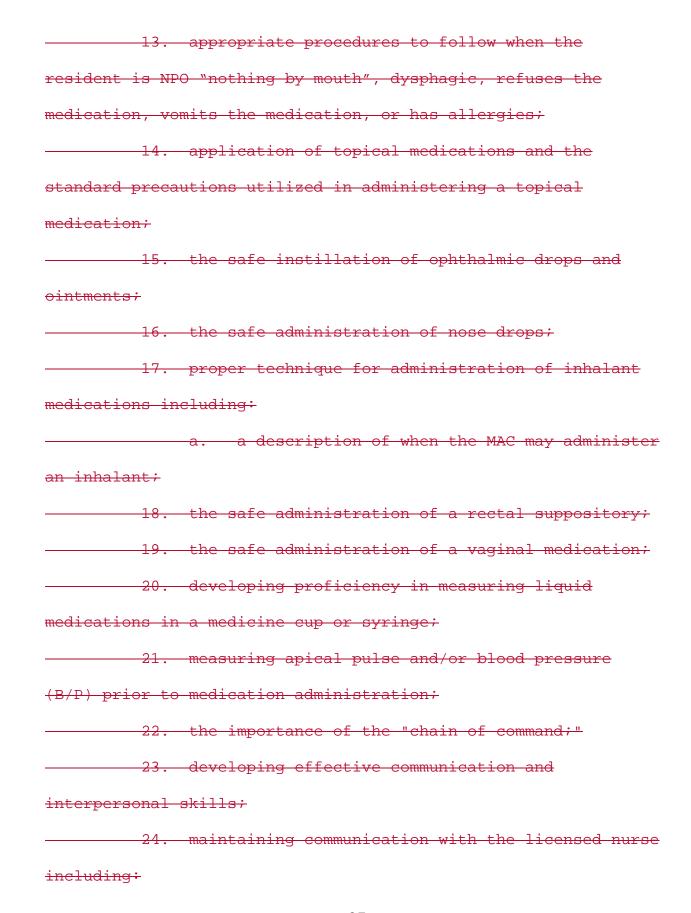
 b. the professional relationship between the MAC and the residents and their families; and

c. prohibited functions or duties; a. - c.

Repealed.

- 2. definition of nurse delegation; Trainees shall take the competency evaluation (through skills demonstration and written examination) within 30 days after completion of the training program. Trainees will be given a maximum of two opportunities within 90 days following completion of the training program to successfully complete the competency evaluation program.
- 3. definition of the basic terms used in medication administration, including identification of the abbreviations used in medication orders and on the medication administration records; If a trainee fails to successfully complete the competency evaluation program, he or she shall re-enroll in the approved training program.
 - 4. review of the various forms of medications;
- 5. methods of medication administration including:
- a. proper positioning of resident for various medication administrations; and
- b. the value of good body alignment prior to and after medication administration;
- 6. requirements for proper storage and security of medications;
- 7. proper methods for disposal of drugs;





reported to the nurse;

25. the purpose of the clinical record and the importance of timely, clear and complete documentation in the medication administration record;

26. methods for avoiding medication errors;

a. reporting and documentation requirements when medication errors occur;

27. a resident's rights related to medication administration;

28. a discussion of the "rights" of medication administration;

a. a description of the situations that must be

AUTHORITY NOTE: Promulgated in accordance with R.S. 36:254 and R.S. 37:1026.1 et seq.

Repealed.

in disciplinary action and/or loss of certification.4. - 30.

29. the application and certification; and

---- 30. violations of the laws and rules that may result

HISTORICAL NOTE: Promulgated by the Department of Health and Hospitals, Office of the Secretary, Bureau of Health Services Financing, LR 34:1415 (July 2008), amended by the Department of Health and Hospitals, Bureau of Health Services Financing, LR 38:1250 (May 2012), amended by the Department of

Health, Bureau of Health Services Financing, LR 46:31 (January 2020), LR 49:

§10085. Competency EvaluationTraining Curriculum

- A. A competency evaluation shall be developed by the The goal of the MAC training entity and conducted to ensure that each trainee, at a minimum, is able to demonstrate competencies taught in each part of the training curriculum.and competency evaluation program is the provision of safe, effective and timely administration of medication to residents by MACs who are able to:
- 1. communicate and interact completely on a one-toone basis with residents as part of the team implementing
 resident care;
- 2. demonstrate sensitivity to the resident's emotional, social and mental health needs through skillful, directed interactions;
- 3. exhibit behavior to support and promote the rights of residents; and
- 4. demonstrate proficiency in the skills related to medication administration.
- B. Written examinations shall be provided by the Each MAC training entity or organizations approved by the department. The examination program shall reflect the content and emphasis of the training provide all trainees with a LLCF orientation that

is not included in the required minimum 120 hours of core curriculum and will be developed in accordance with accepted educational principles. The orientation program shall include, but not be limited to:

- 1. an explanation of the facility's organizational structure;
 - 2. the facility's policies and procedures;
 - 3. discussion of the facility's philosophy of care;
 - 4. a description of the resident population; and
 - 5. employee policies and procedures.
- content for the training and competency evaluation shall report to the registry the names of all individuals who have satisfactorily completed the curriculum after the training is completed. Within 15 days after a MAC has successfully completed the training and competency evaluation, the training entity shall notify the registry program must include material which provides a basic level of knowledge and demonstrable skills for each individual completing the program. The content should include the needs of populations which may be served by an individual LLCF.
- 1. The core curriculum shall be a minimum of 120 hours in length which shall include a minimum of 45 clinical hours.

2. Each unit objective shall be behaviorally-stated for each topic of instruction. Each objective must state performance criteria which are measurable and will serve as the basis for the competency evaluation. D. Minimum Curriculum. The training program shall be developed and conducted to ensure that each MAC, at a minimum, is able to demonstrate competency in the following areas including, but not limited to: 1. the basic principles of medication administration and the responsibilities of the MAC including: a. the role and functions of a MAC; b. the professional relationship between the MAC and the residents and their families; and c. prohibited functions or duties; 2. definition of nurse delegation; 3. definition of the basic terms used in medication administration, including identification of the abbreviations used in medication orders and on the medication administration records; 4. review of the various forms of medications; 5. methods of medication administration including: a. proper positioning of resident for various

medication administrations; and

| b. the value of good body alignment prior to |
|---|
| and after medication administration; |
| 6. requirements for proper storage and security of |
| medications; |
| 7. proper methods for disposal of drugs; |
| 8. infection control; |
| 9. basic anatomy and physiology; |
| 10. the functions of the gastrointestinal, |
| musculoskeletal, integumentary, nervous, sensory, renal and |
| urinary, reproductive, cardiovascular, respiratory, and |
| <pre>endocrine systems;</pre> |
| a. description of the common disorders |
| associated with these systems; and |
| b. the effect of aging on these systems; |
| 11. definition of pharmacology including: |
| a. medication classifications; |
| b. a description of a controlled drug and how |
| administration of these drugs differ; |
| c. the cycle of a drug in the body; and |
| d. side effects of medications; |
| 12. the safe administration of all forms of oral |
| medication including; |
| a. a description of the difference among all |
| forms of oral medication: and |

| b. special precautions observed when |
|--|
| administering time-released capsules, enteric-coated tablets and |
| oral suspensions; |
| 13. appropriate procedures to follow when the |
| resident is nothing by mouth (NPO), dysphagic, refuses the |
| medication, vomits the medication, or has allergies; |
| 14. application of topical medications and the |
| standard precautions utilized in administering a topical |
| medication; |
| 15. the safe instillation of ophthalmic drops and |
| ointments; |
| 16. the safe administration of nose drops; |
| 17. proper technique for administration of inhalant |
| medications including: |
| a. a description of when the MAC may administer |
| an inhalant; |
| 18. the safe administration of a rectal suppository; |
| 19. the safe administration of a vaginal medication; |
| 20. developing proficiency in measuring liquid |
| medications in a medicine cup or syringe; |
| 21. measuring apical pulse and/or blood pressure |
| (B/P) prior to medication administration; |
| 22. the importance of the "chain of command;" |

- 23. developing effective communication and interpersonal skills;
- 24. maintaining communication with the licensed nurse including:
- a. a description of the situations that must be reported to the nurse;
- 25. the purpose of the clinical record and the importance of timely, clear and complete documentation in the medication administration record;
 - 26. methods for avoiding medication errors:
- a. reporting and documentation requirements when medication errors occur;
- 27. a resident's rights related to medication administration;
- 28. a discussion of the "rights" of medication administration;
 - 29. the application and certification; and
- 30. violations of the laws and rules that may result in disciplinary action and/or loss of certification.

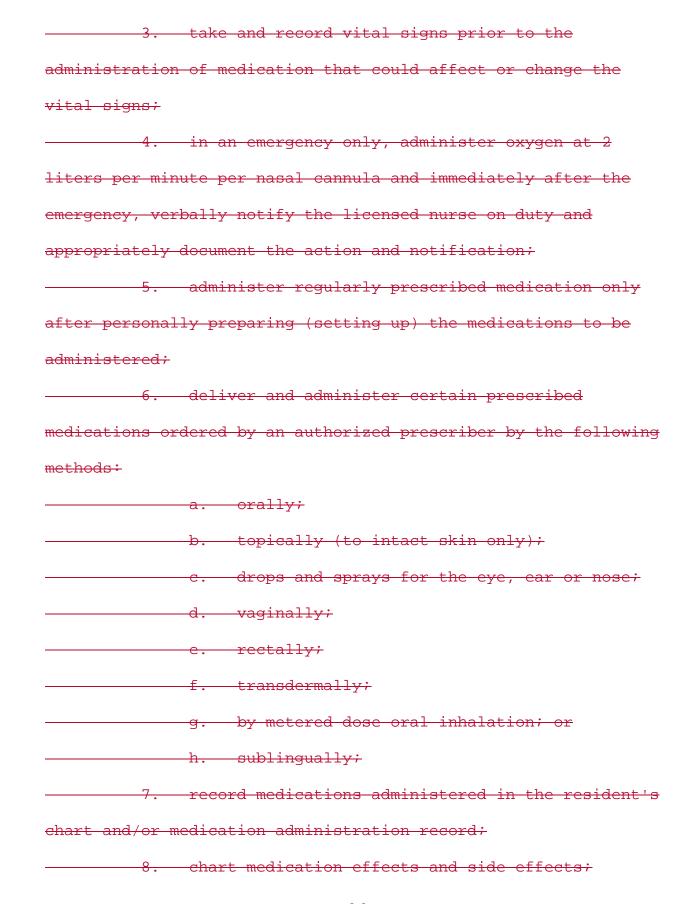
AUTHORITY NOTE: Promulgated in accordance with R.S. 36:254 and R.S. 37:1026.1 et seq.

HISTORICAL NOTE: Promulgated by the Department of Health and Hospitals, Office of the Secretary, Bureau of Health Services Financing, LR 34:1416 (July 2008), amended by the

Department of Health and Hospitals, Bureau of Health Services Financing, LR 38:1250 (May 2012), amended by the Department of Health, Bureau of Health Services Financing, LR 46:32 (January 2020), LR 49:

§10086. Authorized Duties Competency Evaluation

- A. The MAC may perform certain duties and functions under the direct supervision of a licensed nurse. These authorized duties shall apply to medication attendant trainees under the supervision of the clinical instructor. The ratio of MACs to licensed nurses shall not exceed two medication attendants to one licensed nurse at any given timeA competency evaluation shall be developed by the training entity and conducted to ensure that each trainee, at a minimum, is able to demonstrate competencies taught in each part of the training curriculum.
- B. MACs may: Written examinations shall be provided by the training entity or organizations approved by the department. The examination shall reflect the content and emphasis of the training curriculum and will be developed in accordance with accepted educational principles.
- 1. observe and report to the licensed nurse a resident's adverse reaction to a medication;
- 2. administer medications which require vital signs only with direct authorization from the licensed nurse prior to administration;



- 9. administer medications which require vital signs, only with direct authorization from the licensed nurse prior to administration:
- a. the results of the vital signs must be documented in the clinical record;
- 10. administer pro re nata (prn), as needed medications only with direct authorization of the licensed nurse;
- 11. measure prescribed liquid medication only if

 verified by the licensed nurse prior to administration; and

 12. crush prescribed medications only if ordered by

 the physician and verified by the licensed nurse. 1. 12.

 Repealed.
- evaluation shall report to the registry the names of all individuals who have satisfactorily completed the curriculum after the training is completed. Within 15 days after a MAC has successfully completed the training and competency evaluation, the training entity shall notify the registry.

HISTORICAL NOTE: Promulgated by the Department of Health and Hospitals, Office of the Secretary, Bureau of Health Services Financing, LR 34:1416 (July 2008), amended by the

Department of Health and Hospitals, Bureau of Health Services Financing, LR 38:1250 (May 2012), amended by the Department of Health, Bureau of Health Services Financing, LR 46:32 (January 2020), LR 49:

§10087. Prohibited Authorized Duties

- A. Medication The MAC may perform certain duties and functions delegated by a licensed RN and under the direct supervision of a licensed nurse who is on-site and on duty.

 These authorized duties shall apply to MAC trainees under the supervision of the clinical instructor. The ratio of MACs to licensed nurses shall not exceed two medication attendants certified shall not:to one licensed nurse at any given time.
- 1. administer any controlled dangerous substances (schedules II through V) as set forth by the Drug Enforcement Agency or the Louisiana Board of Pharmacy;
- 2. administer any medications by the following parenteral routes:
- a. intramuscular;
- b. intravenous;
- c. subcutaneous;
- d. intradermal; or
- e. other routes restricted in department rules;
- 3. administer any medication used for intermittent positive pressure breathing (IPPB) treatments;

| 4. administer an initial dose of a medication that |
|--|
| has not been previously administered to a resident as determined |
| by the clinical record; |
| 5. calculate medication doses for administration; |
| 6. administer medications or feedings by way of a |
| tube inserted in a cavity of the body; |
| 7. receive or assume responsibility for writing any |
| verbal or telephone order from an authorized prescriber; |
| 8. order new medications or medications whose |
| directions have changed from the pharmacy; |
| 9. apply topical medications that involve the |
| treatment of skin that is broken; |
| 10. steal, divert or otherwise misuse medication; |
| |
| 12. procure or attempt to procure a certificate by |
| fraudulent means; |
| 13. neglect to administer prescribed medications in a |
| responsible and timely manner; |
| 14. perform a task involving the administration of a |
| medication which requires: |
| a. an assessment of the patient's physical |
| status; |
| b. an assessment of the need for the |
| medication; |

- c. a calculation of the dose of the medication;
- d. the conversion of the dose;
- 15. perform a task involving the administration of a medication if the patient is unstable or has changing nursing needs, unless the supervising nurse is able to monitor the patient and the effect of the medication on the patient; or
- so with reasonable skill and safety to the resident if the resident is impaired by reason of excessive use of mood altering drugs, narcotics, chemicals or any other type of material. 1.
 16. Repealed.

B. MACs may:

- 1. observe and report to the licensed nurse a resident's adverse reaction to a medication;
- 2. administer medications which require vital signs only with direct authorization from the licensed nurse prior to administration;
- 3. take and record vital signs prior to the administration of medication that could affect or change the vital signs;
- 4. in an emergency only, administer oxygen at 2 liters per minute per nasal cannula and immediately after the

| emergency, verbally notify the licensed nurse on duty and |
|--|
| appropriately document the action and notification; |
| 5. administer regularly prescribed medication only |
| after personally preparing (setting up) the medications to be |
| administered; |
| 6. deliver and administer certain prescribed |
| medications ordered by an authorized prescriber by the following |
| methods: |
| a. orally; |
| b. topically (to intact skin only); |
| c. drops and sprays for the eye, ear or nose; |
| d. vaginally; |
| e. rectally; |
| f. transdermally; |
| g. by metered dose oral inhalation; or |
| h. sublingually; |
| 7. record medications administered in the resident's |
| <pre>chart and/or medication administration record;</pre> |
| 8. chart medication effects and side effects; |
| 9. administer medications which require vital signs, |
| only with direct authorization from the licensed nurse prior to |
| administration: |
| a. the results of the vital signs must be |
| documented in the clinical record; |

- medications only with direct authorization of the licensed nurse;
- 11. measure prescribed liquid medication only if verified by the licensed nurse prior to administration; and
- 12. crush prescribed medications only if ordered by the physician and verified by the licensed nurse.

HISTORICAL NOTE: Promulgated by the Department of Health and Hospitals, Office of the Secretary, Bureau of Health Services Financing, LR 34:1416 (July 2008), amended by the Department of Health, Bureau of Health Services Financing, LR 46:32 (January 2020), LR 49:

§10088. Provider Participation and Responsibilities Prohibited Duties

- A. A nursing facility with a license that is in good standing with the department may apply to the department to utilize MACs. Upon receipt of a facility's application, the department shall review the facility's compliance history. Medication attendants certified shall not:
- 1. administer any controlled dangerous substances (schedules II through V) as set forth by the Drug Enforcement Agency or the Louisiana Board of Pharmacy;

| 2. administer any medications by the following |
|--|
| <pre>parenteral routes:</pre> |
| a. intramuscular; |
| b. intravenous; |
| c. subcutaneous; |
| d. intradermal; or |
| e. other routes restricted in department rules; |
| 3. administer any medication used for intermittent |
| positive pressure breathing (IPPB) treatments; |
| 4. administer an initial dose of a medication that |
| has not been previously administered to a resident as determined |
| by the clinical record; |
| 5. calculate medication doses for administration; |
| 6. administer medications or feedings by way of a |
| tube inserted in a cavity of the body; |
| 7. receive or assume responsibility for writing any |
| verbal or telephone order from an authorized prescriber; |
| 8. order new medications or medications whose |
| directions have changed from the pharmacy; |
| 9. apply topical medications that involve the |
| treatment of skin that is broken; |
| 10. steal, divert or otherwise misuse medication; |
| 11. violate any provision of this Chapter; |

- 12. procure or attempt to procure a certificate by fraudulent means;
- 13. neglect to administer prescribed medications in a responsible and timely manner;
- 14. perform a task involving the administration of a medication which requires:
- a. an assessment of the patient's physical status;
- b. an assessment of the need for the medication;
- c. a calculation of the dose of the medication;
 - d. the conversion of the dose;
- medication if the patient is unstable or has changing nursing needs, unless the supervising nurse is able to monitor the patient and the effect of the medication on the patient; or
- so with reasonable skill and safety to the resident if the resident is impaired by reason of excessive use of mood altering drugs, narcotics, chemicals or any other type of material.
- B. If a facility is non-compliant with program regulations, the department shall take into consideration the findings that resulted in the facility's noncompliance before

making a determination whether or not to allow the facility to utilize MACs. Emphasis shall be placed on deficiencies cited in the area of medication administration such as significant medication errors, medication error rates and repeat deficiencies of such.

- C. The department may deny a facility's request to use MACs if it is determined that, based upon the compliance history, the safety and well being of residents would be jeopardized. If the facility is denied participation, the facility may ask for a reconsideration and review of the circumstances which contributed to the denial of the application.
- D. The following information shall be provided prior to acceptance in the program:
- 1. the number of beds for the entire nursing facility and beds per unit;
- 2. the type of nursing facility;
- 3. the plan for orientation and utilization of MACs, including orientation of all staff to the role of MACs;
- 4. the number and type of medication errors in the year prior to the utilization of MACs; and
- 5. a statement that the nursing facility will utilize the MACs in accordance with the department's rules and regulation and will provide evaluation information as indicated.

- E. A facility's application that is not complete within 90 days of receipt by the department shall be considered null and void.
- F. The department may sanction a facility and/or revoke a facility's participation in the MAC program if it is determined by the department that, based upon the facility's compliance history, the safety and well-being of residents is jeopardized by the facility's non compliance with licensing standards. If the facility's participation is revoked, the facility may ask for a reconsideration and review of the circumstances which contributed to the revocation of participation in the MAC program.B. F. Repealed.

HISTORICAL NOTE: Promulgated by the Department of Health and Hospitals, Office of the Secretary, Bureau of Health Services Financing, LR 34:1417 (July 2008), amended by the Department of Health and Hospitals, Bureau of Health Services Financing, LR 38:1250 (May 2012), amended by the Department of Health, Bureau of Health Services Financing, LR 46:32 (January 2020), LR 49:

§10089. Allegations of Medication Attendant Certified Wrong-Doing

A. - B.3.a. ...

- C. Through the formal hearing process, determinations will be made on both the certificate for medication attendant MAC pursuant to this Section and the certificate for nurse aideCNA practice in accordance with LAC 48:I.§10061-§10079.
- 1. If the allegation of wrongdoing results in determinations being made against both the MAC and CNA certification simultaneously, both certifications must be brought to informal dispute resolution or appeal together.

HISTORICAL NOTE: Promulgated by the Department of Health and Hospitals, Office of the Secretary, Bureau of Health Services Financing, LR 34:1417 (July 2008), amended by the Department of Health and Hospitals, Bureau of Health Services Financing, LR 38:1250 (May 2012), amended by the Department of Health, Bureau of Health Services Financing, LR 46:33 (January 2020), LR 49:

§10090. Suspension, Revocation or Denial of Renewal

- A. ...
- B. The following are grounds for disciplinary actions:
 - 1. ...
- 2. procuring or attempting to procure a certificate by fraudulent means; $\frac{\partial \mathbf{r}}{\partial \mathbf{r}}$
 - 3. violating any provision of this Chapter-; or

4. knowingly making false claims or providing false, forged, or altered information in the resident's medical record or providing false, forged, or altered documentation to the department.

C. - E.3. ...

F. The department shall investigate prior to making a final determination on a suspended certificate. During the time of suspension, the suspended certificate holder shall return his certificate to the department not perform as a MAC in any capacity.

1. - G.1. ...

AUTHORITY NOTE: Promulgated in accordance with R.S. 36:254 and R.S. 37:1026.1 et seq.

HISTORICAL NOTE: Promulgated by the Department of Health and Hospitals, Office of the Secretary, Bureau of Health Services Financing, LR 34:1417 (July 2008), amended by the Department of Health and Hospitals, Bureau of Health Services Financing, LR 38:1250 (May 2012), amended by the Department of Health, Bureau of Health Services Financing, LR 46:33 (January 2020), LR 49:

§10091. Provider Participation and Responsibilities

A. An LLCF with a license that is in good standing with the department may apply to the department to utilize MACs. Upon

receipt of a facility's application, the department shall review the facility's compliance history.

- B. If a facility is non-compliant with program regulations, the department shall take into consideration the findings that resulted in the facility's noncompliance before making a determination whether or not to allow the facility to utilize MACs. Emphasis shall be placed on deficiencies cited in the area of medication administration such as significant medication errors, medication error rates and repeat deficiencies of such.
- C. The department may deny a facility's request to use MACs if it is determined that, based upon the compliance history, the safety and well-being of residents would be jeopardized. If the facility is denied participation, the facility may ask for a reconsideration and review of the circumstances which contributed to the denial of the application.
- 1. knowingly making false claims, or providing false, forged, or altered information or documentation to the department, law enforcement, or authorized agencies shall permanently render revocation of the LLCF's participation in the MAC program.

- D. The following application information shall be submitted to the HSS for consideration of approval of MAC utilization:
- 1. the number of beds for the entire LLCF and beds per unit;
 - 2. the total resident capacity for the LLCF;
 - 3. the type of LLCF;
- 4. policy and procedure describing the plan for orientation, utilization of MACs, tracking and trending of medication errors for MACs, including orientation of all staff to the role of MACs;
- 5. documentation of the number and type of medication errors in the year prior to the utilization of MACs; and
- 6. a statement that the LLCF will utilize the MACs in accordance with the department's rules and regulations and will provide evaluation information as indicated.
- E. A facility's application that is not complete within 90 calendar days of receipt by the department shall be considered null and void.
- F. Approved LLCFs shall have written policies and procedures that a minimum, address the MAC's role, responsibilities, authorized duties, prohibited duties, and medication errors.

- G. Disqualification of MAC program. The department may sanction a facility and/or revoke a facility's participation in the MAC program for a period of two years, if it is determined by the department that, based upon the facility's compliance history, the safety and well-being of residents is jeopardized by the facility's non-compliance with licensing standards. The department may also sanction and/or revoke a facility's participation in the MAC program, if the facility provides false statements and/or documentation concerning their MAC program. If the facility's participation is revoked, the facility may ask for a reconsideration and review of the circumstances which contributed to the revocation of participation in the MAC program.
- H. Reinstatement of MAC Provider Participation. A LLCF who has lost their MAC program and/or nurse aide training and competency evaluation programming (NATCEP) program due to non-compliance resulting in substandard quality of care, harm or immediate jeopardy, including but not limited to medication errors, may re-apply to participate in the MAC program upon the end of the two-year period of the prohibition timeframe. If the facility's participation in the MAC program is revoked for providing false statements or documentation, the facility may not reapply for reinstatement.

HISTORICAL NOTE: Promulgated by the Department of Health, Bureau of Health Services Financing, LR 49:

Family Impact Statement

In compliance with Act 1183 of the 1999 Regular Session of the Louisiana Legislature, the impact of this proposed Rule on the family has been considered. It is anticipated that this proposed Rule will have no impact on family functioning, stability and autonomy as described in R.S. 49:972.

Poverty Impact Statement

In compliance with Act 854 of the 2012 Regular Session of the Louisiana Legislature, the poverty impact of this proposed Rule has been considered. It is anticipated that this proposed Rule will have no impact on child, individual, or family poverty in relation to individual or community asset development as described in R.S. 49:973.

Small Business Analysis

In compliance with the Small Business Protection Act, the economic impact of this proposed Rule on small businesses has been considered. It is anticipated that this proposed Rule will have a positive impact on small businesses since it ensures that the legislative mandates relative to the licensing of providers

of medication administration services are clearly and accurately reflected in the administrative Rule.

Provider Impact Statement

In compliance with House Concurrent Resolution (HCR) 170 of the 2014 Regular Session of the Louisiana Legislature, the provider impact of this proposed Rule has been considered. It is anticipated that this proposed Rule will have no impact on the staffing level requirements or qualifications required to provide the same level of service, no direct or indirect cost to the provider to provide the same level of service, and will have no impact on the provider's ability to provide the same level of service as described in HCR 170.

Public Comments

Interested persons may submit written comments to Tasheka

Dukes, RN, Health Standards Section, P.O. Box 3767, Baton Rouge,

LA 70821. Ms. Dukes is responsible for responding to inquiries

regarding this proposed Rule. The deadline for submitting

written comments is at 4:30 p.m. on November 29, 2022.

Public Hearing

Interested persons may submit a written request to conduct a public hearing by U.S. mail to the Office of the Secretary ATTN: LDH Rulemaking Coordinator, Post Office Box 629, Baton Rouge, LA 70821-0629; however, such request must be received no later than 4:30 p.m. on November 9, 2022. If the criteria set

forth in R.S. 49:953(A)(2)(a) are satisfied, LDH will conduct a public hearing at 9:30 a.m. on November 29, 2022 in Room 118 of the Bienville Building, which is located at 628 North Fourth Street, Baton Rouge, LA. To confirm whether or not a public hearing will be held, interested persons should first call Allen Enger at (225) 342-1342 after November 9, 2022. If a public hearing is to be held, all interested persons are invited to attend and present data, views, comments, or arguments, orally or in writing. In the event of a hearing, parking is available to the public in the Galvez Parking Garage, which is located between North Sixth and North Fifth/North and Main Streets (cater-corner from the Bienville Building). Validated parking for the Galvez Garage may be available to public hearing attendees when the parking ticket is presented to LDH staff at the hearing.

Dr. Courtney N. Phillips
Secretary