Chapter 121. Reimbursement Methodology

§12101. Unit of Reimbursement

- A. Case management services shall be reimbursed at a flat monthly rate billed for each waiver participant served in accordance with the conditions and procedures contained in the Case Management Services provider manual.
- B. Direct service providers shall be reimbursed according to the following unit of reimbursement approach. Actual rates will be published in the Children's Choice Waiver provider manual, and will be subsequently amended by direct notification to the affected providers. For services provided by a subcontractor agency, the enrolled direct

service provider shall coordinate and reimburse the subcontractor according to the terms of the contract and retain the administrative costs.

- 1. Family support, crisis support, center-based respite, aquatic therapy, art therapy, music therapy, sensory integration and hippotherapy/therapeutic horseback riding services shall be reimbursed at a flat rate per 15-minute unit of service and reimbursement shall not be made for less than 15-minute (one quarter-hour) of service. This covers both service provision and administrative costs.
- a. Up to two participants may choose to share family support services if they share a common provider of this service. Family support services may share a direct support worker (DSW) across two waivers: the Residential Options Waiver (community living supports) and/or New Opportunities Waiver (individual and family supports). However, sharing a DSW at the same time across all three waivers is not allowed.
- b. Up to two participants may choose to share crisis support services if they share a common provider of this service.
- c. There is a separate reimbursement rate when these services are shared.
 - 2. Family training shall be reimbursed at cost.
- 3. Environmental accessibility adaptations and specialized medical equipment and supplies shall be reimbursed at cost plus a set administrative add-on per project.
 - 4. Direct Support Worker Wages
- a. Establishment of Direct Support Worker Wage Floor for Medicaid Home and Community-Based Services for Intellectual and Developmental Disabilities
- i. Effective October 1, 2021, providers of Medicaid home and community-based waiver services operated through the Office for Citizens with Developmental Disabilities employing defined direct support workers will receive the equivalent of a \$2.50 per hour rate increase.
- ii. Effective October 1, 2021, this increase or its equivalent will be applied to all service units provided by direct support workers with an effective date of service for the identified home and community-based waiver services provided beginning October 1, 2021.
- iii. The minimum hourly wage floor paid to direct support workers shall be \$9.00 per hour.
- iv. All providers of services affected by this rate increase shall be subject to a direct support worker wage floor of \$9.00 per hour. This wage floor is effective for all affected direct support workers of any work status (full-time, part-time, etc.)
- v. The Department of Health reserves the right to adjust the direct support worker wage floor as needed through appropriate rulemaking promulgation consistent with the Louisiana Administrative Procedure Act.

- b. Establishment of Audit Procedures for Direct Support Worker Wage Floor
- i. The wage enhancement payments reimbursed to providers shall be subject to audit by the department.
- ii. Providers shall provide to the department or its representative all requested documentation to verify compliance with the direct support worker wage floor.
- iii. This documentation may include, but not be limited to, payroll records, wage and salary sheets, check stubs, etc.
- iv. Providers shall produce the requested documentation upon request and within the time frame provided by the department.
- v. Noncompliance or failure to demonstrate that the wage enhancement was paid directly to direct support workers may result in:
 - (a). sanctions; or
 - (b). disenrollment in the Medicaid Program.

c. Sanctions

- i. The provider will be subject to sanctions or penalties for failure to comply with this Rule or with requests issued by LDH pursuant to this Rule. The severity of such action will depend on:
- (a). failure to pay I/DD HCBS direct support workers the floor minimum of \$9.00 per hour;
- (b). the number of employees identified as having been paid less than the \$9.00 per hour floor;
- (c). the persistent failure to pay the floor minimum of \$9.00 per hour; or
- (d). failure to provide LDH with any requested documentation or information related to or for the purpose of verifying compliance with this Rule.

d. New Opportunities Waiver Fund

i. The department shall deposit civil fines and the interest collected from providers into the New Opportunities Waiver Fund.

AUTHORITY NOTE: Promulgated in accordance with R.S. 36:254 and Title XIX of the Social Security Act.

HISTORICAL NOTE: Promulgated by the Department of Health and Hospitals, Office of the Secretary, Bureau of Health Services Financing, LR 28:1987 (September 2002), LR 33:1872 (September 2007), amended by the Department of Health and Hospitals, Office for Citizens with Developmental Disabilities, LR 34:250 (February 2008), amended by the Department of Health and Hospitals, Bureau of Health Services Financing and the Office for Citizens with Developmental Disabilities, LR 36:324 (February 2010), LR 36:2280 (October 2010), LR 37:2157 (July 2011), LR 39:2504 (September 2013), LR 40:68 (January 2014), LR 41:128 (January 2015), LR 42:896 (June 2016), amended by the Department of Health, Bureau of Health Services Financing and the Office for Citizens with Developmental Disabilities, LR 48:40 (January 2022), LR 48:1544 (June 2022).