DEPARTMENT OF HEALTH & HUMAN SERVICES Centers for Medicare & Medicaid Services Dallas Regional Office 1301 Young Street, Suite 833 Dallas, Texas 75202



DIVISION OF MEDICAID & CHILDREN'S HEALTH - REGION VI

July 6, 2016

Our Reference: SPA LA 16-0010 CORRECTED LETTER

Ms. Jen Steele, Interim State Medicaid Director Department of Health and Hospitals 628 North 4th St. Post Office Box 91030 Baton Rouge, LA 70821-9030

Attention: Darlene Budgewater

Dear Ms. Steele:

We have reviewed the State's proposed amendment to the Louisiana State Plan submitted under Transmittal Number 16-0010 dated April 21, 2016. This state plan amendment amends the provisions governing Medicaid eligibility in order to return to a determination state and accept Medicaid eligibility determinations made by the Federally Facilitated Marketplace.

Based on the information submitted, we have approved the amendment for incorporation into the official Louisiana State Plan with an effective date change of July 1, 2016. A copy of the CMS-179 and approved plan pages are enclosed with this letter.

If you have any questions, please contact Cheryl Rupley at (214) 767-6278 or by email at Cheryl.Rupley@cms.hhs.gov.

Sincerely,

Bill Brooks

Associate Regional Administrator

Billy Bol Fanell for



State Name:	Louisiana	OMB Control Number: 0938-	143
	Number: <u>LA - 16 - 0010</u>	Expiration date: 10/31/2	201
	Administration on and Authority		A1
Designatio	n and Addordy	State: Louisiana	
42 CFR 431.10		Date Received: 4-21-16	
		Date Approved: 6-28-16	_
Designation	and Authority	Date Effective: 7-1-16	
State Name:	Louisiana	TN: LA 16-0010	
following sta of this state p the Departme	ate plan for the medical assistance program, and here plan, the requirements of titles XI and XIX of the Ac	Social Security Act, the single state agency named below submits the by agrees to administer the program in accordance with the provision t, and all applicable Federal regulations and other official issuances of the control of the	ıs
		(351)	
	Agency:		
0	Title IV-A Agency		
•	Health	·	
0	Human Resources		
0	Other		
under title X state agency.	IX of the Social Security Act. (All references in this	administer or supervise the administration of the Medicaid program plan to "the Medicaid agency" mean the agency named as the single single state agency administers the state plan is:	
LA R.S	. 36:254D		
The single st	tate agency supervises the administration of the state	plan by local political subdivisions.	
C Yes (No No		
		ying the single state agency and citing the legal authority under	
which it	administers or supervises administration of the progr	am has been provided.	
	Anottesh	ment is submitted.	
	All Mittach	nent is submitted.	
The state pla	an may be administered solely by the single state age	ncy, or some portions may be administered by other agencies.	
The single st it).	tate agency administers the entire state plan under tit	le XIX (i.e., no other agency or organization administers any portion	of
C Yes	No No		
⊠ Wai		n granted under authority of the Intergovernmental Cooperation Act	of
LA 16-0010	Date Approved: 6-28-16 Date Effective: 7-1	16 Supersedes TN: 15-0016	



LA 16-0010 Date Approved: 6-28-16 Date Effective: 7-1-16 Supersedes TN: 15-0016 The waivers are still in effect. (Yes (No Enter the following information for each waiver: Remove Date waiver granted (MM/DD/YY): 06/18/14 State: Louisiana The type of responsibility delegated is (check all that apply): Date Received: 4-21-16 Determining eligibility Date Approved: 6-28-16 Date Effective: 7-1-16 Conducting fair hearings TN: LA 16-0010 Other Name of state agency to which responsibility is delegated: Division of Administrative Law (DAL) Describe the organizational arrangement authorized, the nature and extent of responsibility for program administration delegated to the above named agency, and the resources and/or services of such agency to be utilized in administration of the plan: LDH delegates its authority to conduct fair hearings to the DAL. The parties acknowledge that the authority is to conduct the entire Medicaid fair hearing function and issue a recommended decision regarding all applicant, beneficiary, and provider appeal cases as defined in a written Memorandum of Understanding. In the MOU, the DAL also agrees to comply with any and all federal / state notice and hearing requirements contained in the Code of Federal Regulations 42 CFR Section 431, subpart E, the Louisiana Revised Statutes (and the rules properly promulgated there under) and the Louisiana Medicaid State Plan and subsequent amendments. LDH retains the right to review all DAL Medicaid recipient appeals. The State's review will be limited to the proper application of Federal and State Medicaid law and regulations; any changes to any such DAL recipient appeal decision will be made only pursuant to a conclusion of law regarding the proper application of Federal and State Medicaid law and regulations. DAL acknowledges and agrees that it will act as a neutral and impartial decision-maker on behalf of the Medicaid agency in recommending decisions for all Medicaid cases that will comply with all applicable federal and state laws, rules, regulations, policies, and guidance governing the Medicaid program. The methods for coordinating responsibilities among the agencies involved in administration of the plan under the alternate organizational arrangement are as follows: LDH retains oversight of the State Plan and has established a process to monitor the entire appeals process, including the quality and accuracy of the final decisions made by DAL. LDH ensures that every applicant and enrollee is informed, in writing, of the fair hearing process and how to contact either agency to obtain information about fair hearings and that DAL will comply with all applicable federal and state laws, rules, regulations, policies, and guidance governing the Medicaid program. Add

The agency that administers or supervises the administration of the plan under Title X of the Act as of January 1, 1965, has been separately designated to administer or supervise the administration of that portion of this plan related to blind individuals.



LA 16-0010	Date Approved:	6-28-16	Date Effective:	7-1-16	Supersedes TN: 15-0016	
The entity or	entities that have	responsibili	ty for determinat	ions of eligibil	ity for families, adults, and for individuals un-	der 21 are:
☑ The N	Medicaid agency					
⊠ Single Puerte	e state agency un o Rico, or the Vi	nder Title IV- rgin Islands	A (in the 50 state	es or the Distric	et of Columbia) or under Title I or XVI (AAB	D) in Guam,
An E	xchange that is a	government	agency establish	ed under section	ons 1311(b)(1) or 1321(c)(1) of the Affordable	Care Act
The entity tha	t has responsibil	ity for determ	miπations of eligi	bility for the ag	ged, blind, and disabled are:	
☐ The N	Medicaid agency					
	e state agency un o Rico, or the Vi		A (in the 50 state	es or the Distric	ct of Columbia) or under Title I or XVI (AAB	D) in Guam,
☐ An E	change that is a	government	agency establish	ed under section	ons 1311(b)(1) or 1321(c)(1) of the Affordable	Care Act
The P	ederal agency ac	dministering	the SSI program			
Indic	ate which agency	y determines	eligibility for an	y groups whos	e eligibility is not determined by the Federal a	igency:
⊠ N	Medicaid agency					
	☐ Title IV-A agency					
	in Exchange					
	entities that have sted gross incom			g fair hearings v	with respect to denials of eligibility based on t	he applicable
Media	caid agency					
☐ An E	change that is a	government	agency establish	ed under section	ons 1311(b)(1) or 1321(c)(1) of the Affordable	e Care Act
An E	xchange appeals	entity, includ	ling an entity est	ablished under	section 1411(f) of the Affordable Care Act	
Nam	Name of entity: Health and Human Services (HHS) Appeals					
entity or othe					appeals decisions made by the Exchange or E cluding interpretations of state or federal poli	
	Administrati				State: Louisiana	A2
Organizati	on and Admi	nistration			Date Received: 4-21-16	
42 CFR 431.10 42 CFR 431.11			Date Approved: 6-28-16 Date Effective: 7-1-16 TN: LA 16-0010			
Organization	and Administr	ation				
Provide a desc	cription of the or	ganization ar	nd functions of th	ne Medicaid age	ency.	
XIX of t	he Social Securit	ty Act. The I	Bureau of Health	Services Finar	y designated to administer the Medicaid Progracing (BHSF) is the agency within LDH that is ermining the following: 1) eligibility policy a	s responsible for



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service coverage, and payment policies for the Medicaid and CHIP programs; 2) ensuring the State's health care programs maximize federal funding to finance health care services for the indigent; 3) developing effective methods for managing the utilization of health care services and the cost of care in the State's programs; and 4) analyzing existing health care financing policies to ensure that they promote efficient, effective, and economical provisions of care.

BHSF is headed by the State Medicaid Director, who with an executive management team of five (5) Deputy Directors and a Medical Director, provide management, policy direction, strategic and financial planning for the agency as well as disseminating work assignments and coordinating operations for attainment of agency goals and objectives. The five Deputy Directors are as follows:

1) Medicaid Deputy Director of Finance - Financial Management/Operations; Managed Care Finance; Rate Setting and Audits; Health Economics; Pharmacy:

Responsible for the oversight and management of the financial aspects of the Medical Vendor Administration (the budgetary operations for BHSF) including the Medical Vendor Payments and Administration budgets; Managed Care Finance; contracts; Rate Setting and Audits; Health Economics and Pharmacy sections.

- 2) Medicaid Deputy Director of Medicaid Systems Eligibility Systems Section; MMIS; Medicaid Systems Modernization: Responsible for system administration pertaining to payment of claims, Medicaid eligibility data, and administration of Third Party Liability programs and systems. Responsibilities include management of the Fiscal Intermediary contract, Eligibility Systems maintenance and support contract, Third Party Liability and other administrative contracts; Medicaid Systems Modernization section.
- 3) Medicaid Deputy Director of Eligibility- Eligibility Field Operations; Health Plan Relations:

 Responsible for the initial determination and redetermination of eligibility for all Medicaid and CHIP populations, except those determined by the single state IV-A agency and the Federal agency administering the SSI program, at office locations throughout the State; administers the Medicaid Eligibility Quality Control program; and handles Eligibility Field Operations which is divided into eight regional divisions specializing in certain eligibility functions such as initial eligibility determination of MAGI, Non-MAGI, or Long-term care groups and redetermination of eligibility. These regional divisions are state employees within LDH. Health plan relations coordinates provider and member support and maintains a customer support call center.
- 4) Medicaid Deputy Director of Policy, Waivers & Compliance- Policy and Compliance; Program Supports and Waivers; Behavioral Health; Program Integrity:

Responsible for maintaining the Medicaid State Plan and Administrative Rules governing eligibility, scope of benefits, and reimbursement policies; developing policy for, and managing, services and programs administered and/or monitored by LDH; as well as ensuring coordination and consistency among health care reimbursement policies developed by the various administrative sections within LDH; and ensuring compliance with state and federal regulations. Responsibilities also include oversight and management of all aspects of the Medicaid supports and waiver programs, Behavioral Health section and Program Integrity section.

5) Medicaid Deputy Director of Healthcare Delivery Systems— Medicaid Quality Management, Statistics and Reporting: Responsible for ensuring the efficient, effective delivery of quality health care services to individuals served by programs administered by BHSF through informed benefit design; utilization management; continuous program evaluation, quality measurement and improvement practices. These responsibilities encompass preventive, acute, and chronic/long-term care services delivered through both the managed care and fee-for-service delivery systems.

The LDH Administrative Review Unit (ARU) is the section within LDH responsible for reviewing legal conclusions for appeal decisions made by the DAL. Additionally, the head of the ARU is the liaison with the DAL. LDH actively works with the DAL to ensure all aspects of the Medicaid fair hearing process comply fully with all federal and state regulations and policy. The relationship between LDH and the DAL is very professional and cooperative, with common goals of protection of the individual's fair hearing rights and full compliance with the 90 day federal time limit for issuance of a final decision.

Upload an organizational chart of the Medicaid agency.

An attachment is submitted.



State: Louisiana

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Provide a description of the structure of the state's executive branch which includes how the Medicaid agency fits in with other health, human service and public assistance agencies.

The state's executive branch consist of the governor and nine other state elected officers. Under the governor there are 14 departments/divisions which carry out day-to-day operations of state government and/or provide services to Louisiana citizens. These make up the governor's Cabinet. The Cabinet leaders are appointed by (with the approval of the legislature), and report directly to, the governor.

LDH, the single state Medicaid agency, provides health and medical services for uninsured and medically indigent persons. The Division of Administration, which includes the Division of Administrative Law (DAL), is responsible for conducting Medicaid fair hearings and is the central management and administrative support agency for the State. The Department of Children and Family Services (DCFS), which is the state's Title IV-A agency, administers social services programs such as the food stamp program, child welfare, and other public assistance programs. All of these entities are in the governor's Cabinet.

Entitles that determine eligibility rather time the Modified Agancy (i) entities are described under Designation and Anthomy)

Remove

Type of entity that determines eligibility:

- © Single state agency under Title IV-A (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands
- O An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act
- O The Federal agency administering the SSI program

Provide a description of the staff designated by the entity and the functions they perform in carrying out their responsibility.

The Department of Children and Family Services is the single state agency under Title IV-A. Within DCFS, the Child Welfare Division makes Medicaid eligibility determinations for children who receive adoption assistance and foster care payments.

The Child Welfare Division determines adoption assistance and foster care payments for children under Title IV-E of the Social Security Act and for whom Medicaid must be provided under 42 CFR 435.145, Children with Non-IV-E Adoption Assistance group under 42 CFR 435.227, and Reasonable Classification of Individuals under Age 21 placed in foster care homes by public agencies under 42 CFR 435.222.

Remove

Type of entity that determines eligibility:

- C Single state agency under Title IV-A (in the 50 states or the District of Columbia) or under Title I or XVI (AABD) in Guam, Puerto Rico, or the Virgin Islands
- An Exchange that is a government agency established under sections 1311(b)(1) or 1321(c)(1) of the Affordable Care Act
- O The Federal agency administering the SSI program

Provide a description of the staff designated by the entity and the functions they perform in carrying out their responsibility.

The Federally-Facilitated Marketplace (FFM) will be determining eligibility for Medicaid for groups of individuals whose income eligibility is determined based on MAGI income methodology and who apply through the FFM. The FFM will not be assigning an individual who is determined eligible for Medicaid whose income eligibility is determined using MAGI methodology to a specific eligibility group, determining cost-sharing (if applicable), or assigning a benefit package – functions that will be performed by the single state agency.



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determined based on MAGI income methodol	logy and who applied for health coverage	through the FFM. Add
		through the FFM.
		individuals whose income eligibility is
HHS Appeals entity will conduct Medicaid fa		
Provide a description of the staff designated by	y the entity and the functions they perform	in carrying out their responsibility.
 An Exchange appeals entity, including 	an entity established under section 1411(f) of the Affordable Care Act
C An Exchange that is a government age	ncy established under sections 1311(b)(1)	or 1321(c)(1) of the Affordable Care Ac
Type of entity that conducts fair hearings:		
		Remo
intities that conduct fair hearings other than the Mo	edicaid Agency (if are described under D	esignation and Authority)
		Add
Pursuant to a 1634 agreement, the Social Secu Income recipients.	urity Administration determines Medicaid	eligibility for Supplemental Security
Provide a description of the staff designated by		
		in as-ring out their remandibility
The Federal agency administering the S		(-)(-)(-)(-)
C An Exchange that is a government ager	ncv established under sections 1311(b)(1)	or 1321(c)(1) of the Affordable Care Act
) or under Title I or XVI (AABD) in Gus
	n the 50 states or the District of Columbia	I mile y serve a a remain of
Type of entity that determines eligibility: Single state agency under Title IV-A (in Puerto Rico, or the Virgin Islands	n the 50 states or the District of Columbia	



		Date Received: 4-21-16				
42 (CFR 431.10 CFR 431.12 CFR 431.50	Date Approved: 6-28-16 Date Effective: 7-1-16 TN: LA 16-0010				
Ass	Assurances					
✓	The state plan is in operation on a statewide basis, in accordance with all the requirements of 42 CFR 431.50.					
√	All requirements of 42 CFR 431.10 are met.					
7	There is a Medical Care Advisory Committee to the agency director on health and medical services established in accordance with meeting all the requirements of 42 CFR 431.12.					
V	The Medicaid agency does not delegate, to other than its own officials, the authority to supervise the plan or to develop or issue policies, rules, and regulations on program matters.					
Assurance for states that have delegated authority to determine eligibility:						
V	There is a written agreement between the Medicaid agency and the Exchange or any other state or local agency that has been delegated authority to determine eligibility for Medicaid eligibility in compliance with 42 CFR 431.10(d).					
Assurances for states that have delegated authority to conduct fair hearings:						
7	There is a written agreement between the Medicaid agency and the Exchange or Exchange appeals entity that has been delegated authority to conduct Medicaid fair hearings in compliance with 42 CFR 431.10(d).					
V	When authority is delegated to the Exchange or an Exchange appeals entity, individuals the option to have their fair hearing conducted instead by the Medicaid agency.	s who have requested a fair hearing are given				
Assurance for states that have delegated authority to determine eligibility and/or to conduct fair hearings:						
V	The Medicaid agency does not delegate authority to make eligibility determinations or government agencies which maintain personnel standards on a merit basis.	to conduct fair hearings to entities other than				

PRA Disclosure Statement

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0938-1148. The time required to complete this information collection is estimated to average 40 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

V.20141203

Supersedes TN: 15-0016

Medicaid State Plan Eligibility: Summary Page (CMS 179)

State/Territory name: Transmittal Numbe Please enter the Tr	t: ransmittal Number (TN) in th	uisiana ne format ST-YY-0000 where ST=	the state abbreviation, YY = the last two digits of
	r, and 0000 = a four digit nu	mber with leading zeros. The dash	hes must also be entered.
16-0010			
Proposed Effective I	Date		
07/01/2016	(mm/dd/yyyy	<i>'</i>)	
Federal Statute/Reg	ulation Citation		
42 CFR 431.10;	; 431.11; 431.12; 431.50		
Federal Budget Imp	oact Federal Fiscal Year	Amo	unt
First Year	2016	s 0.00	
Second Year	2017	s[0.00	
	Medicaid eligibility dete		ility in order to return to a determination rally Facilitated Marketplace.
	or's office reported no c	omment	
	nts of Governor's office		_
•			
No zenl	y received within 45 day	es of submitted	-
Other, a	as specified		
The Gov	venior does not review 3t	die Figui Materiai.	
Signature of State A	Agency Official		
Submitted By	:	Karen Barnes	
Last Revision	Date:	Apr 21, 2016	
Submit Date:		Apr 21, 2016	
		-	

Date Received: 21 April, 2016 Date Approved: 28 June, 2016 Date Effective: 1 July, 2016

Signature of Approving Official Bulk Bol Farrell for
Printed Name and Title: Bill Brooks, Associated Regional Administrator

Division of Medicaid and Children's Health

Bureau of Health Services Financing

