

MASS FATALITY OPERATIONAL RESPONSE PLAN

Section 0: Table of Contents



Table of Contents

Section 1: Introduction and Background

Acronyms

- 1.1 Forward
- 1.2 Promulgation
- 1.3 Modifications and Updates
- 1.4 Plan Distribution
- 1.5 Purpose and Scope
- 1.6 Planning Assumptions
- 1.7 Integration with the National Response Plan
- 1.8 Background

Section 2: Recovery Operations

- 2.1 Site Evaluation
- 2.2 Incident Command Structure
- 2.3 Documentation
- 2.4 Staging Area
- 2.5 Transport Vehicles
- 2.6 Safety
- 2.7 Numbering
- 2.8 Recovery Missions
- 2.9 Transfer Site

Section 3: Morgue Operations

- 3.1 Plan of Operations
- 3.2 Morgue Command Structure
- 3.3 Morgue Site and Facility
- 3.4 Security and Traffic



- 3.5 Morgue Safety
- 3.6 Pictures and Media Relations
- 3.7 Overview of Operations
- 3.8 Maintaining Quality and Chain of Custody
- 3.9 Victim Identification Program (VIP)
- 3.10 General Supplies and Equipment
- 3.11 Operational Tasks and Personnel

Section 4: Family Assistance Center

- 4.1 Establishing Operations
- 4.2 Logistics and Staffing
- 4.3 Security
- 4.4 Reception
- 4.5 Support Services
- 4.6 Call Center
- 4.7 Intake
- 4.8 Record Management/Data Entry
- 4.9 Information Technology
- 4.10 DNA, Dental, and Pathology
- 4.11 Family References/Kinship Samples
- 4.12 Family Notification and Body Release
- 4.13 Transition Plan
- 4.14 Potential Site for Family Assistance Center

Section 5: Identification

- 5.1 Identification of Human Remains
- 5.2 Incident Command Structure
- 5.3 Operational Tasks and Personnel
- 5.4 Notification of Death



Section 6: Hospital and Healthcare Roles and Responsibilities

- 6.1 Fatality Coordination
- 6.2 Mass Fatality Plan Activation and Coordination
- 6.3 Mental Health/Psychosocial Support for Staff
- 6.4 Release of Public Information
- 6.5 Equipment and Supplies
- 6.6 Universal Precautions
- 6.7 Education and Training

Section 7: Emergency Contracts

Section 8: MERC Deployment Protocol and Lease Agreements

Section 9: VIP Forms