	LOUISIANA DEPARTMENT OF Engineering Services TON HEIGHTS WA	99 / 100 = 99%	
	AFAYETTE		
2	022 Water G		
Federal Water Quality	Treatment Technique a	eral violations, which include and Maximum Contaminant se a public health risk over an Max of 30 points	-0
State Water Quality	water operator, inadequ	e violations, which include no uate water disinfection, and outages, may lead to other esolved. Max of 10 points	-1
Financial Sustainability	which can affect operati water system. An effecti	ck of financial sustainability ions and maintenance of the ive water rate can provide for e, and future replacement of Max of 10 points	-0
Operations & Maintenance	deficiencies noted durin	operation and maintenance ng water system inspections, er quality being distributed to Max of 15 points	-0
Infrastructure	during water system ins	astructure deficiencies noted pections, which may lead to d/or water service disruption. Max of 20 points	-0
Customer Satisfaction	the water system and/or	comer complaints received by the Louisiana Department of med to be a water quality or er system. Max of 10 points	-10
Secondary Contaminants	greater than the secon	els of iron and/or manganese dary maximum contaminant ot pose a health risk but may quality issues. Max of 5 points	-0
BONUS	storage assessment and assessment & maintenal	an asset management plan; a maintenance program; well nce program; participation in or participation in a capacity Max of 10 points	+10

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2022 Water Grade Details LEXINGTON HEIGHTS WATER SYSTEM

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards			
Federal Water Quality -30		5 each	Maximum contaminant level violations	0		
	-30	5 each	Treatment technique violations for Lead and Copper Rule	0 - 0		
		10	Is the system non-compliant with an administrative order?	No		
State Water Quality		1 each	Chlorine violations	1	- 1	
	-10	5	Does the water System have an operator?	Yes		
		5 each	Water outages and/or boil notices	0		
Financial Sustainability -10		5	Did the system submit an acceptable rate study or implement an adequate rate?	Yes		
	10	5	Did the water system submit an acceptable audit?	Yes	0	
	-10	10	Is the system under a fiscal administrator for poor financial management practices?	No	- 0	
		5	Are there other negative circumstances that affect fiscal control of the water system?	No		
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies		- 0	
Infrastructure	-20	5 each	Unresolved significant deficiencies	0	- 0	
Customer -10	1 each	Valid water complaints reported	12	- 10 ⁺		
	10	Did the system submit a water complaint log?	Yes	- 10		
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)	No	- 0	
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	2	+ 10	
<i>+The points deducted exceeded the maximum allowable deductions for the Standard.</i> Total Deductions + Bonus					-1	
Score					99 / 100 = 99%	