	LOUISIANA DEPARTMENT OF HEALTH Engineering Services ALLULAH WATER SYSTEM MADISON PWSID: LA1065003	49 / 100 = 49%
2		
Federal Water Quality	Points deducted for federal violations, which include Treatment Technique and Maximum Contaminan Level Violations, may pose a public health risk over an extended period of time. Max of 30 point	-10
State Water Quality	Points deducted for state violations, which include no water operator, inadequate water disinfection, and boil notices and water outages, may lead to othe issues of concern if not resolved. Max of 10 point	-3
Financial Sustainability	Points deducted for lack of financial sustainability which can affect operations and maintenance of the water system. An effective water rate can provide fo the repair, maintenance, and future replacement o infrastructure. Max of 10 point	-0
Operations & Maintenance	Points deducted for operation and maintenance deficiencies noted during water system inspections which may affect the water quality being distributed to consumers. Max of 15 point	-3
Infrastructure	Points deducted for infrastructure deficiencies noted during water system inspections, which may lead to unsafe drinking water and/or water service disruption Max of 20 point	-20
Customer Satisfaction	Points deducted for customer complaints received by the water system and/or the Louisiana Department o Health, which are confirmed to be a water quality o quantity issue in the water system. Max of 10 point	- 10
Secondary Contaminants	Points deducted for levels of iron and/or manganese greater than the secondary maximum contaminan levels. These levels do not pose a health risk but may cause undesirable water quality issues. Max of 5 point	-5
BONUS	Points granted for having an asset management plan; a storage assessment and maintenance program; we assessment & maintenance program; participation in management training; or participation in a capacity development program. Max of 10 point	+0

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2022 Water Grade Details TALLULAH WATER SYSTEM

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards		System Deductions	
Federal Water Quality	-30	5 each	Maximum contaminant level violations	0		
		5 each	Treatment technique violations for Lead and Copper Rule	0	- 10	
		10	Is the system non-compliant with an administrative order?	Yes		
State Water Quality	-10	1 each	Chlorine violations	3	- 3	
		5	Does the water System have an operator?	Yes		
		5 each	Water outages and/or boil notices	0		
Financial Sustainability	-10	5	Did the system submit an acceptable rate study or implement an adequate rate?	Yes	- 0	
		5	Did the water system submit an acceptable audit?	Yes		
		10	Is the system under a fiscal administrator for poor financial management practices?	No		
		5	Are there other negative circumstances that affect fiscal control of the water system?	No		
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies	1	- 3	
Infrastructure	-20	5 each	Unresolved significant deficiencies	14	- 20 ⁺	
Customer Satisfaction -1	10	1 each	Valid water complaints reported	10	- 10	
	-10	-10 10	Did the system submit a water complaint log?	Yes		
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)	Yes	- 5	
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	0	+ 0	
<i>+The points deducted exceeded the maximum allowable deductions for the Standard.</i> Total Deductions + Bonus					-51	
Score					49 / 100 = 49%	