9	LOUISIANA DEPARTMENT Engineering Services OAK RIVER ES	85 / 100 = 85%		
Parish: ST	TAMMANY	PWSID: LA1	103159	
2	022 Water	Grade		
			_	
Federal Water Quality	Treatment Techniq		Contaminant	-10
State Water Quality	water operator, ina		fection, and	-0
Financial Sustainability	which can affect op water system. An ef	r lack of financial s erations and mainten fective water rate car ance, and future rep Max	ance of the provide for	-5
Operations & Maintenance	deficiencies noted of	or operation and r during water system water quality being d Max	inspections,	-0
Infrastructure	during water system	infrastructure deficient in inspections, which in er and/or water service Max	may lead to	-0
Customer Satisfaction	the water system an		partment of	-0
Secondary Contaminants	greater than the se		contaminant	-5
BONUS	storage assessment assessment & maint		ogram; well ticipation in	+5

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2022 Water Grade Details OAK RIVER ESTATES

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards				
Federal Water Quality		5 each	Maximum contaminant level violations	0			
	-30	5 each	Treatment technique violations for Lead and Copper Rule	0	- 10		
		10	Is the system non-compliant with an administrative order?	Yes			
State Water Quality	-10	1 each	Chlorine violations	0			
		5	Does the water System have an operator?	Yes	- 0		
		5 each	Water outages and/or boil notices	0			
Financial Sustainability		5	Did the system submit an acceptable rate study or implement an adequate rate?	No			
	-10	5	Did the water system submit an acceptable audit?	Yes	- 5		
	-10	10	Is the system under a fiscal administrator for poor financial management practices?	No			
		5	Are there other negative circumstances that affect fiscal control of the water system?	No			
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies		- 0		
Infrastructure	-20	5 each	Unresolved significant deficiencies		- 0		
Customer Satisfaction -10	10	1 each	Valid water complaints reported	0	- 0		
	-10	10	Did the system submit a water complaint log?	Yes			
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)		- 5		
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	1	+ 5		
Total Deductions + Bonus					-15		
Score					85 / 100 = 85%		