- Q	LOUISIANA DEPARTMENT OI Engineering Services	89 / 100 = 89%	
	LEBANON WATER		
	BIENVILLE		
2	023 Water G		
Federal Water Quality	Treatment Technique	deral violations, which include and Maximum Contaminant ose a public health risk over an a. Max of 30 points	-0
State Water Quality	water operator, inadec	te violations, which include no quate water disinfection, and outages, may lead to other resolved. Max of 10 points	-1
Financial Sustainability	which can affect operative water system. An effect	ack of financial sustainability tions and maintenance of the tive water rate can provide for e, and future replacement of Max of 10 points	-10
Operations & Maintenance	deficiencies noted duri	operation and maintenance ng water system inspections, ter quality being distributed to Max of 15 points	-0
Infrastructure	during water system in	rastructure deficiencies noted spections, which may lead to nd/or water service disruption. Max of 20 points	-0
Customer Satisfaction	the water system and/o	tomer complaints received by r the Louisiana Department of rmed to be a water quality or ter system. Max of 10 points	
Secondary Contaminants	greater than the second	els of iron and/or manganese ndary maximum contaminant not pose a health risk but may quality issues. Max of 5 points	-0
BONUS	storage assessment and assessment & maintena	g an asset management plan; a d maintenance program; well ance program; participation in or participation in a capacity Max of 10 points	+0

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2023 Water Grade Details MT LEBANON WATER SYSTEM

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards			
Federal Water Quality		5 each	Maximum contaminant level violations	0	- 0	
	-30	5 each	Treatment technique violations for Lead and Copper Rule	0		
		10	Is the system non-compliant with an administrative order?	No		
State Water Quality	-10	1 each	Chlorine violations	1	- 1	
		5	Does the water system have an operator?	Yes		
		5 each	Water outages and/or boil notices	0		
Financial Sustainability		5	Did the system submit an acceptable rate study or implement an adequate rate?	No	10	
	10	5	Did the water system submit an acceptable audit?	No		
	-10	10	Is the system under a fiscal administrator for poor financial management practices?	No	- 10	
	-	5	Are there other negative circumstances that affect fiscal control of the water system?	No		
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies	0	- 0	
Infrastructure	-20	5 each	Unresolved significant deficiencies		- 0	
Customer Satisfaction -10	1 each	Valid water complaints reported	0	0		
	-10	10	Did the system submit a water complaint log?	Yes	- 0	
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)	No	- 0	
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	0	+ 0	
Total Deductions + Bonus					-11	
Score					89 / 100 = 89%	