$\sim Q$	LOUISIANA DEPARTMENT OF HEALTH Engineering Services	38 /	100 = 38%
BODCAU WATER WORKS			
Parish:	BOSSIER PWSID: LA	1015021	
2	023 Water Grade		
Federal Water Quality	Points deducted for federal violations, Treatment Technique and Maximum Level Violations, may pose a public heal extended period of time.	Contaminant	-0
State Water Quality	Points deducted for state violations, wh water operator, inadequate water dis boil notices and water outages, may issues of concern if not resolved.	infection, and	-2
Financial Sustainability	Points deducted for lack of financial which can affect operations and maint water system. An effective water rate of the repair, maintenance, and future re infrastructure.	enance of the an provide for	-10
Operations & Maintenance	Points deducted for operation and deficiencies noted during water system which may affect the water quality being consumers.	n inspections,	-15
Infrastructure	Points deducted for infrastructure defined during water system inspections, which unsafe drinking water and/or water serv Market	n may lead to	-20
Customer Satisfaction	Points deducted for customer complain the water system and/or the Louisiana I Health, which are confirmed to be a wa quantity issue in the water system.	Department of	-10
Secondary Contaminants	Points deducted for levels of iron and/ greater than the secondary maximum levels. These levels do not pose a healt cause undesirable water quality issues.	contaminant	-5
BONUS	Points granted for having an asset managestorage assessment and maintenance assessment & maintenance program; program management training; or participation development program.	program; well articipation in	+0

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2023 Water Grade Details BODCAU WATER WORKS

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards		System Deductions
Federal Water Quality		5 each	Maximum contaminant level violations	0	- 0
	-30	5 each	Treatment technique violations for Lead and Copper Rule	0	
		10	Is the system non-compliant with an administrative order?	No	
State Water Quality	-10	1 each	Chlorine violations	2	- 2
		5	Does the water system have an operator?	Yes	
		5 each	Water outages and/or boil notices	0	
Financial Sustainability		5	Did the system submit an acceptable rate study or implement an adequate rate?	No	- 10
	-10	5	Did the water system submit an acceptable audit?	No	
	-10	10	Is the system under a fiscal administrator for poor financial management practices?	No	
		5	Are there other negative circumstances that affect fiscal control of the water system?	No	
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies	7	- 15†
Infrastructure	-20	5 each	Unresolved significant deficiencies	6	- 20 ⁺
Customer -10	10	1 each	Valid water complaints reported	0	- 10
	-10	10	Did the system submit a water complaint log?	No	
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)	Yes	- 5
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	0	+ 0
⁺ The points deducted exceeded the maximum allowable deductions for the Standard. Total Deductions + Bonus					-62
Score					38 / 100 = 38%