- Q	LOUISIANA DEPARTME Engineering Service	26 / 100 = 26%		
	ER POINT W			
Parish: BOSSIER PWSID: LA1015030				
2	2023 Wat			
Federal Water Quality	Treatment Tec	hnique and Maxi , may pose a public	ions, which include mum Contaminant health risk over an Max of 30 points	-10
State Water Quality	water operator boil notices and	, inadequate wate	s, which include no er disinfection, and may lead to other Max of 10 points	-10
Financial Sustainability	which can affect water system.	t operations and r An effective water	ancial sustainability naintenance of the rate can provide for ure replacement of Max of 10 points	-10
Operations & Maintenance	deficiencies not	ted during water	and maintenance system inspections, being distributed to Max of 15 points	-9
Infrastructure	during water sy	stem inspections,	deficiencies noted which may lead to r service disruption. Max of 20 points	-20
Customer Satisfaction	the water syster Health, which a	m and/or the Louis	plaints received by iana Department of a water quality or Max of 10 points	-10
Secondary Contaminants	greater than th levels. These lev	ne secondary max	and/or manganese imum contaminant health risk but may ues. Max of 5 points	-5
BONUS	storage assessm assessment & n	nent and maintena naintenance progra raining; or particip	nanagement plan; a ance program; well am; participation in ation in a capacity Max of 10 points	+0

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2023 Water Grade Details RIVER POINT WATER SYSTEM

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards				
Federal Water Quality		5 each	Maximum contaminant level violations	0			
	-30	5 each	Treatment technique violations for Lead and Copper Rule	0	- 10		
		10	Is the system non-compliant with an administrative order?	Yes			
State Water Quality	-10	1 each	Chlorine violations	10	- 10 [†]		
		5	Does the water system have an operator?	No			
		5 each	Water outages and/or boil notices	0			
Financial Sustainability		5	Did the system submit an acceptable rate study or implement an adequate rate?	No	- 10		
	-10	5	Did the water system submit an acceptable audit?	No			
	-10	10	Is the system under a fiscal administrator for poor financial management practices?	No			
		5	Are there other negative circumstances that affect fiscal control of the water system?	No			
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies	3	- 9		
Infrastructure	-20	5 each	Unresolved significant deficiencies	6	- 20 ⁺		
Customer -10	10	1 each	Valid water complaints reported	0	- 10		
	-10	10	Did the system submit a water complaint log?	No			
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)		- 5		
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training		+ 0		
⁺ The points deducted exceeded the maximum allowable deductions for the Standard. Total Deductions + Bonus							
Score							