	LOUISIANA DEPARTMENT Engineering Services	65 / 100 = 65%	
	023 Water		
Federal Water Quality	Treatment Techniqu	federal violations, which include ue and Maximum Contaminan pose a public health risk over an me. Max of 30 point	-0
State Water Quality	water operator, inac	state violations, which include no dequate water disinfection, and ter outages, may lead to othe ot resolved. Max of 10 point	-2
Financial Sustainability	which can affect oper water system. An eff	r lack of financial sustainability erations and maintenance of the fective water rate can provide fo ance, and future replacement o Max of 10 point	-10
Operations & Maintenance	deficiencies noted d	or operation and maintenance luring water system inspections water quality being distributed to Max of 15 point	-3
Infrastructure	during water system	infrastructure deficiencies noted inspections, which may lead to r and/or water service disruption Max of 20 point	-10
Customer Satisfaction	the water system and	customer complaints received b d/or the Louisiana Department o onfirmed to be a water quality o water system. Max of 10 point	-10
Secondary Contaminants	greater than the se	levels of iron and/or manganese econdary maximum contaminan lo not pose a health risk but mar ater quality issues. Max of 5 point	-0
BONUS	storage assessment assessment & maint	ving an asset management plan; a and maintenance program; wel enance program; participation in g; or participation in a capacit n. Max of 10 point	+0

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## 2023 Water Grade Details SETTLED INN VILLAGE WATER SYSTEM

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards			
Federal Water Quality		5 each	Maximum contaminant level violations	0	- 0	
	-30	5 each	Treatment technique violations for Lead and Copper Rule	0		
		10	Is the system non-compliant with an administrative order?	No		
State Water Quality	-10	1 each	Chlorine violations	2	- 2	
		5	Does the water system have an operator?	Yes		
		5 each	Water outages and/or boil notices	0		
Financial Sustainability		5	Did the system submit an acceptable rate study or implement an adequate rate?	No	- 10	
	-10	5	Did the water system submit an acceptable audit?	No		
	-10	10	Is the system under a fiscal administrator for poor financial management practices?	No		
		5	Are there other negative circumstances that affect fiscal control of the water system?	No		
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies	1	- 3	
Infrastructure	-20	5 each	Unresolved significant deficiencies	2	- 10	
Customer Satisfaction -10	10	1 each	Valid water complaints reported	0	10	
	-10	10	Did the system submit a water complaint log?	No	- 10	
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)	No	- 0	
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	0	+ 0	
Total Deductions + Bonus					-35	
Score					65 / 100 = 65%	