95 / 100 = 95% OUISIANA DEPARTMENT OF HEALTH Engineering Service EBENEZER WATER SYSTEM Parish: JACKSON **PWSID: LA1049026** 2023 Water Grade Points deducted for federal violations, which include Treatment Technique and Maximum Contaminant Level Violations, may pose a public health risk over an -() extended period of time. **Federal Water** Max of 30 points Quality Points deducted for state violations, which include no water operator, inadequate water disinfection, and boil notices and water outages, may lead to other -() issues of concern if not resolved. Max of 10 points **State Water Quality**

Points deducted for lack of financial sustainability which can affect operations and maintenance of the water system. An effective water rate can provide for -5 the repair, maintenance, and future replacement of infrastructure. **Financial** Max of 10 points Sustainability Points deducted for operation and maintenance deficiencies noted during water system inspections, which may affect the water quality being distributed to -() consumers. **Operations &** Max of 15 points Maintenance Points deducted for infrastructure deficiencies noted during water system inspections, which may lead to unsafe drinking water and/or water service disruption. -0 Max of 20 points Infrastructure Points deducted for customer complaints received by the water system and/or the Louisiana Department of Health, which are confirmed to be a water quality or -() quantity issue in the water system. Customer Max of 10 points Satisfaction Points deducted for levels of iron and/or manganese greater than the secondary maximum contaminant levels. These levels do not pose a health risk but may -0 cause undesirable water quality issues. Secondary Max of 5 points Contaminants Points granted for having an asset management plan; a storage assessment and maintenance program; well assessment & maintenance program; participation in management training; or participation in a capacity development program. Max of 10 points

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2023 Water Grade Details EBENEZER WATER SYSTEM

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards		
Federal Water Quality	-30	5 each	Maximum contaminant level violations	0	- 0
		5 each	Treatment technique violations for Lead and Copper Rule	0	
		10	Is the system non-compliant with an administrative order?	No	
State Water Quality	-10	1 each	Chlorine violations	0	- 0
		5	Does the water system have an operator?	Yes	
		5 each	Water outages and/or boil notices	0	
Financial Sustainability	-10	5	Did the system submit an acceptable rate study or implement an adequate rate?	No	5
		5	Did the water system submit an acceptable audit?	Yes	
		10	Is the system under a fiscal administrator for poor financial management practices?	No	
		5	Are there other negative circumstances that affect fiscal control of the water system?	No	
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies	0	- 0
Infrastructure	-20	5 each	Unresolved significant deficiencies	0	- 0
Customer Satisfaction	-10	1 each	Valid water complaints reported	0	- 0
		10	Did the system submit a water complaint log?	Yes	
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)	No	- 0
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	0	+ 0
Total Deductions + Bonus					-5
Score					95 / 100 = 95%