Q	LOUISIANA DEPARTMENT OF HEALTH Engineering Services	80 / 100 = 80%
	SANT RIDGE WATER SYSTEM	
	LA SALLE PWSID: LA1059 2023 Water Grade	006
2	UZS Water Graue	
Federal Water Quality	Points deducted for federal violations, which in Treatment Technique and Maximum Contan Level Violations, may pose a public health risk o extended period of time. Max of 30	ninant ver an -0
State Water Quality	Points deducted for state violations, which inclu water operator, inadequate water disinfection boil notices and water outages, may lead to issues of concern if not resolved. Max of 10	other -0
Financial Sustainability	Points deducted for lack of financial sustain which can affect operations and maintenance water system. An effective water rate can provi the repair, maintenance, and future replacement infrastructure. Max of 10	of the ide for ent of -10
Operations & Maintenance	Points deducted for operation and mainter deficiencies noted during water system inspect which may affect the water quality being distribu- consumers. Max of 15	ctions, uted to
Infrastructure	Points deducted for infrastructure deficiencies during water system inspections, which may le unsafe drinking water and/or water service disru Max of 20	ead to uption0
Customer Satisfaction	Points deducted for customer complaints receive the water system and/or the Louisiana Departme Health, which are confirmed to be a water qua quantity issue in the water system. Max of 10	ent of ality or -10
Secondary Contaminants	Points deducted for levels of iron and/or mang greater than the secondary maximum contan levels. These levels do not pose a health risk bu cause undesirable water quality issues. Max of 5	ninant ut may -0
BONUS	Points granted for having an asset management p storage assessment and maintenance program assessment & maintenance program; participat management training; or participation in a ca development program. Max of 10	h; well tion in apacity +0

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## 2023 Water Grade Details PLEASANT RIDGE WATER SYSTEM

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards		System Deductions	
Federal Water Quality	-30	5 each	Maximum contaminant level violations	0		
		5 each	Treatment technique violations for Lead and Copper Rule	0	- 0	
		10	Is the system non-compliant with an administrative order?	No		
State Water Quality	-10	1 each	Chlorine violations	0	- 0	
		5	Does the water system have an operator?	Yes		
		5 each	Water outages and/or boil notices	0		
Financial Sustainability	-10	5	Did the system submit an acceptable rate study or implement an adequate rate?	No	- 10	
		5	Did the water system submit an acceptable audit?	No		
		10	Is the system under a fiscal administrator for poor financial management practices?	No		
		5	Are there other negative circumstances that affect fiscal control of the water system?	No		
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies	0	- 0	
Infrastructure	-20	5 each	Unresolved significant deficiencies	0	- 0	
Customer Satisfaction	10	1 each	Valid water complaints reported	0	10	
	-10	10	Did the system submit a water complaint log?	No	- 10	
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)	No	- 0	
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	0	+ 0	
Total Deductions + Bonus					-20	
Score					80 / 100 = 80%	