TOWN O Parish:	73 / 100 = 73%	
2	2023 Water Grade	
Federal Water Quality	Points deducted for federal violations, which includ Treatment Technique and Maximum Contaminar Level Violations, may pose a public health risk over a extended period of time. Max of 30 point	<sup>t</sup> <b>-10</b>
State Water Quality	Points deducted for state violations, which include n water operator, inadequate water disinfection, an boil notices and water outages, may lead to othe issues of concern if not resolved. Max of 10 point	- <b>3</b>
Financial Sustainability	Points deducted for lack of financial sustainability which can affect operations and maintenance of the water system. An effective water rate can provide for the repair, maintenance, and future replacement of infrastructure. Max of 10 point	r f -5
Operations & Maintenance	Points deducted for operation and maintenance deficiencies noted during water system inspection which may affect the water quality being distributed to consumers. Max of 15 point	• • <b>-0</b>
Infrastructure	Points deducted for infrastructure deficiencies note during water system inspections, which may lead t unsafe drinking water and/or water service disruption Max of 20 point	- <b>10</b>
Customer Satisfaction	Points deducted for customer complaints received by the water system and/or the Louisiana Department of Health, which are confirmed to be a water quality of quantity issue in the water system. Max of 10 point	f r _4
Secondary Contaminants	Points deducted for levels of iron and/or manganess greater than the secondary maximum contaminar levels. These levels do not pose a health risk but ma cause undesirable water quality issues. Max of 5 point	<sup>t</sup> <sup>y</sup> -0
BONUS	Points granted for having an asset management plan; storage assessment and maintenance program; we assessment & maintenance program; participation is management training; or participation in a capacit development program. Max of 10 point	+5

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## 2023 Water Grade Details TOWN OF CHENEYVILLE WATER SYSTEM

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards		System Deductions	
Federal Water Quality	-30	5 each	Maximum contaminant level violations	0		
		5 each	Treatment technique violations for Lead and Copper Rule	0	- 10	
		10	Is the system non-compliant with an administrative order?	Yes		
State Water Quality	-10	1 each	Chlorine violations	3	- 3	
		5	Does the water system have an operator?	Yes		
		5 each	Water outages and/or boil notices	0		
Financial Sustainability	-10	5	Did the system submit an acceptable rate study or implement an adequate rate?	No	- 5	
		5	Did the water system submit an acceptable audit?	Yes		
		10	Is the system under a fiscal administrator for poor financial management practices?	No		
		5	Are there other negative circumstances that affect fiscal control of the water system?	No		
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies	0	- 0	
Infrastructure	-20	5 each	Unresolved significant deficiencies	2	- 10	
Customer Satisfaction	-10	1 each	Valid water complaints reported	4	4	
		10	Did the system submit a water complaint log?	Yes	- 4	
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)	No	- 0	
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	1	+ 5	
Total Deductions + Bonus					-27	
Score					73 / 100 = 73%	