- Q	LOUISIANA DEPARTMENT OF HE Engineering Services	89 / 100 = 89%	
	RLAND MOBILE HON		
		/SID: LA1103194	
2	023 Water Grad		
Federal Water Quality	Points deducted for federal of Treatment Technique and Level Violations, may pose a p extended period of time.	Maximum Contaminant	-0
State Water Quality	Points deducted for state viol water operator, inadequate boil notices and water outa issues of concern if not resolve	water disinfection, and ges, may lead to other	-0
Financial Sustainability	Points deducted for lack of which can affect operations water system. An effective w the repair, maintenance, and infrastructure.	and maintenance of the ater rate can provide for	-10
Operations & Maintenance	Points deducted for opera deficiencies noted during wa which may affect the water qu consumers.	ater system inspections,	-0
Infrastructure	Points deducted for infrastru during water system inspecti unsafe drinking water and/or	ons, which may lead to	-0
Customer Satisfaction	Points deducted for customer the water system and/or the Health, which are confirmed quantity issue in the water sys	Louisiana Department of to be a water quality or	-1
Secondary Contaminants	Points deducted for levels of greater than the secondary levels. These levels do not po cause undesirable water quali	maximum contaminant se a health risk but may	-0
BONUS	Points granted for having an a storage assessment and mai assessment & maintenance p management training; or pa development program.	ntenance program; well program; participation in	+0

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## 2023 Water Grade Details TIMBERLAND MOBILE HOME PARK

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards				
Federal Water Quality	-30	5 each	Maximum contaminant level violations	0			
		5 each	Treatment technique violations for Lead and Copper Rule	0	- 0		
		10	Is the system non-compliant with an administrative order?	No			
State Water Quality	-10	1 each	Chlorine violations	0	- 0		
		5	Does the water system have an operator?	Yes			
		5 each	Water outages and/or boil notices	0			
Financial Sustainability	-10	5	Did the system submit an acceptable rate study or implement an adequate rate?	No	10		
		5	Did the water system submit an acceptable audit?	No			
		10	Is the system under a fiscal administrator for poor financial management practices?	No	- 10		
		5	Are there other negative circumstances that affect fiscal control of the water system?	No			
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies		- 0		
Infrastructure	-20	5 each	Unresolved significant deficiencies		- 0		
Customer Satisfaction -10	10	1 each	Valid water complaints reported	1	1 Yes - 1		
	-10	10	Did the system submit a water complaint log?	Yes			
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)	No	- 0		
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training		+ 0		
Total Deductions + Bonus					-11		
Score					89 / 100 = 89%		