Parish	DEPARTMENT OF HEALTH Engineering Services	90 / 100 = 90%
2	024 Water Grade	
Federal Water Quality	Points deducted for federal violations, which is Treatment Technique and Maximum Conta Level Violations, may pose a public health risk of extended period of time. Max of 30	ninant over an -10
State Water Quality	Points deducted for state violations, which incl water operator, inadequate water disinfectio boil notices and water outages, may lead to issues of concern if not resolved. Max of 10	n, and other -0
Financial Sustainability	Points deducted for lack of financial sustain which can affect operations and maintenance water system. An effective water rate can prov the repair, maintenance, and future replacem infrastructure. Max of 10	of the vide for hent of -0
Operations & Maintenance	Points deducted for operation and maintendeficiencies noted during water system insper which may affect the water quality being distribu- consumers. Max of 15	uted to -0
Infrastructure	Points deducted for infrastructure deficiencies during water system inspections, which may l unsafe drinking water and/or water service disro Max of 20	ead to uption.
Customer Satisfaction	Points deducted for customer complaints recein the water system and/or the Louisiana Departn Health, which are confirmed to be a water qua quantity issue in the water system. Max of 10	ality or -0
Secondary Contaminants	Points deducted for levels of iron and/or man greater than the secondary maximum conta levels. These levels do not pose a health risk b cause undesirable water quality issues. Max of 5	minant ut may -0
BONUS	Points granted for having an asset management storage assessment and maintenance program assessment & maintenance program; participa management training; or participation in a ca development program. Max of 10	n; well tion in apacity +0

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## 2024 Water Grade Details EAST ALLEN PARISH WATER WORKS

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards		System Deductions	
Federal Water Quality	-30	5 each	Maximum contaminant level violations	2	- 10	
		5 each	Treatment technique violations for Lead and Copper Rule	0		
		10	Is the system non-compliant with an administrative order?	No		
State Water Quality	-10	1 each	Chlorine violations	0	- 0	
		5	Does the water system have an operator?	Yes		
		5 each	Water outages and/or boil notices	0		
Financial Sustainability	-10	5	Did the system submit an acceptable rate study or implement an adequate rate?	Yes	- 0	
		5	Did the water system submit an acceptable audit?	Yes		
		10	Is the system under a fiscal administrator for poor financial management practices?	No		
		5	Are there other negative circumstances that affect fiscal control of the water system?	No		
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies	0	- 0	
Infrastructure	-20	5 each	Unresolved significant deficiencies	0	- 0	
Customer -10 Satisfaction	10	1 each	Valid water complaints reported	0	0	
	-10	10	Did the system submit a water complaint log?	Yes	es - 0	
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)	No	- 0	
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	0	+ 0	
Total Deductions + Bonus					-10	
Score					90 / 100 = 90%	