Q	LOUISIANA DEPARTMENT OF HEALTH Engineering Services	48 / 100 = 48%
	BIENVILLE PWSID: LA1013012	2
2	024 Water Grade	
Federal Water Quality	Points deducted for federal violations, which includ Treatment Technique and Maximum Contaminat Level Violations, may pose a public health risk over a extended period of time. Max of 30 poin	ⁿ -10
State Water Quality	Points deducted for state violations, which include r water operator, inadequate water disinfection, ar boil notices and water outages, may lead to othe issues of concern if not resolved. Max of 10 poin	d er – 2
Financial Sustainability	Points deducted for lack of financial sustainabili which can affect operations and maintenance of the water system. An effective water rate can provide for the repair, maintenance, and future replacement infrastructure. Max of 10 poin	e or of -5
Operations & Maintenance	Points deducted for operation and maintenance deficiencies noted during water system inspection which may affect the water quality being distributed consumers. Max of 15 poin	s, °
Infrastructure	Points deducted for infrastructure deficiencies note during water system inspections, which may lead unsafe drinking water and/or water service disruptio Max of 20 poin	o n. -20
Customer Satisfaction	Points deducted for customer complaints received a the water system and/or the Louisiana Department Health, which are confirmed to be a water quality quantity issue in the water system. Max of 10 poin	or -10
Secondary Contaminants	Points deducted for levels of iron and/or manganes greater than the secondary maximum contaminat levels. These levels do not pose a health risk but ma cause undesirable water quality issues. Max of 5 poin	-5
BONUS	Points granted for having an asset management plan; storage assessment and maintenance program; we assessment & maintenance program; participation management training; or participation in a capaci development program. Max of 10 poin	+0

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2024 Water Grade Details MT OLIVE WATER SYSTEM

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards		System Deductions	
Federal Water Quality	-30	5 each	Maximum contaminant level violations	0		
		5 each	Treatment technique violations for Lead and Copper Rule	0	- 10	
		10	Is the system non-compliant with an administrative order?	Yes		
State Water Quality	-10	1 each	Chlorine violations	2		
		5	Does the water system have an operator?	Yes	- 2	
		5 each	Water outages and/or boil notices	0		
Financial Sustainability	-10	5	Did the system submit an acceptable rate study or implement an adequate rate?	Yes	- 5	
		5	Did the water system submit an acceptable audit?	No		
		10	Is the system under a fiscal administrator for poor financial management practices?	No		
		5	Are there other negative circumstances that affect fiscal control of the water system?	No		
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies	0	- 0	
Infrastructure	-20	5 each	Unresolved significant deficiencies	5	- 20 ⁺	
Customer -10 Satisfaction	10	1 each	Valid water complaints reported	0	- 10	
	-10	10 10	Did the system submit a water complaint log?	No		
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)	Yes	- 5	
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	0	+ 0	
<i>†The points deducted exceeded the maximum allowable deduction for the Standard.</i> Total Deductions + Bonus					-52	
Score					48 / 100 = 48%	