$\sim Q$	LOUISIANA DEPARTMEN	108 / 100 = 108%		
Engineering Services TOWN OF JENA WATER SYSTEM				
Parish: LA SALLE PWSID: LA1059003				
	024 Wat			
Federal Water Quality	Treatment Tech		Contaminant	-0
State Water Quality	water operator,		infection, and	-2
Financial Sustainability	which can affect water system. A	for lack of financial operations and maint n effective water rate o tenance, and future ro M	enance of the can provide for	-0
Operations & Maintenance	deficiencies note	d for operation and ed during water syster the water quality being M	m inspections,	-0
Infrastructure	during water sys	for infrastructure defi stem inspections, whic vater and/or water serv M	h may lead to	-0
Customer Satisfaction	the water system Health, which ar	for customer complain a and/or the Louisiana e confirmed to be a w the water system. M	Department of	-0
Secondary Contaminants	greater than the levels. These leve	for levels of iron and/ e secondary maximum els do not pose a healt e water quality issues. N	n contaminant	-0
BONUS	storage assessment & m	-	program; well participation in	+10

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2024 Water Grade Details TOWN OF JENA WATER SYSTEM

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards				
Federal Water Quality		5 each	Maximum contaminant level violations	0			
	-30	5 each	Treatment technique violations for Lead and Copper Rule	0	- 0		
		10	Is the system non-compliant with an administrative order?	No			
State Water Quality	-10	1 each	Chlorine violations	2			
		5	Does the water system have an operator?	Yes	- 2		
		5 each	Water outages and/or boil notices	0			
Financial Sustainability		5	Did the system submit an acceptable rate study or implement an adequate rate?	Yes	- 0		
	10	5	Did the water system submit an acceptable audit?	Yes			
	-10	10	Is the system under a fiscal administrator for poor financial management practices?	No			
		5	Are there other negative circumstances that affect fiscal control of the water system?	No			
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies		- 0		
Infrastructure	-20	5 each	Unresolved significant deficiencies		- 0		
Customer -10 Satisfaction	10	10 1 each	Valid water complaints reported	0	- 0		
	-10	10	Did the system submit a water complaint log?	Yes			
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)		- 0		
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training		+ 10		
Total Deductions + Bonus							
Score					108 / 100 = 108%		