Q	LOUISIANA DEPARTMENT OF HEALTH Engineering Services	89 / 100 = 89%
DIVERS	SION WATER - CYPRESS POINT	
Parish: Ll	VINGSTON PWSID: LA10631	118
2	024 Water Grade	
Federal Water Quality	Points deducted for federal violations, which ind Treatment Technique and Maximum Contami Level Violations, may pose a public health risk ove extended period of time. Max of 30 p	er an -0
State Water Quality	Points deducted for state violations, which includ water operator, inadequate water disinfection, boil notices and water outages, may lead to o issues of concern if not resolved. Max of 10 p	and other -0
Financial Sustainability	Points deducted for lack of financial sustaina which can affect operations and maintenance or water system. An effective water rate can provid the repair, maintenance, and future replacement infrastructure. Max of 10 p	f the e for nt of -10
Operations & Maintenance	Points deducted for operation and mainten deficiencies noted during water system inspect which may affect the water quality being distribute consumers. Max of 15 p	ions, ed to –0
Infrastructure	Points deducted for infrastructure deficiencies n during water system inspections, which may lea unsafe drinking water and/or water service disrup Max of 20 p	tion. –
Customer Satisfaction	Points deducted for customer complaints receive the water system and/or the Louisiana Departme Health, which are confirmed to be a water quali quantity issue in the water system. Max of 10 p	nt of ty or -1
Secondary Contaminants	Points deducted for levels of iron and/or manga greater than the secondary maximum contami levels. These levels do not pose a health risk but cause undesirable water quality issues. Max of 5 p	may -5
BONUS	Points granted for having an asset management pl storage assessment and maintenance program; assessment & maintenance program; participatio management training; or participation in a cap development program. Max of 10 p	well on in acity +5

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## 2024 Water Grade Details DIVERSION WATER - CYPRESS POINT

Standard	Standard Maximum	Point Deductions	Detailed Assessment of Standards		System Deductions	
Federal Water Quality	-30	5 each	Maximum contaminant level violations	0		
		5 each	Treatment technique violations for Lead and Copper Rule	0	- 0	
		10	Is the system non-compliant with an administrative order?	No		
State Water Quality	-10	1 each	Chlorine violations	0		
		5	Does the water system have an operator?	Yes	- 0	
		5 each	Water outages and/or boil notices	0		
Financial Sustainability	-10	5	Did the system submit an acceptable rate study or implement an adequate rate?	No	- 10	
		5	Did the water system submit an acceptable audit?	No		
		10	Is the system under a fiscal administrator for poor financial management practices?	No		
		5	Are there other negative circumstances that affect fiscal control of the water system?	No		
Operations & Maintenance	-15	3 each	Unresolved significant deficiencies	0	- 0	
Infrastructure	-20	5 each	Unresolved significant deficiencies	0	- 0	
Customer Satisfaction	10	1 each	Valid water complaints reported	1	- 1	
	-10	10	Did the system submit a water complaint log?	Yes		
Secondary Contaminants	-5	5	Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)	Yes	- 5	
Bonus	+10	5 each	Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training	1	+ 5	
Total Deductions + Bonus					-11	
Score					89 / 100 = 89%	