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| Federal Water<br>Quality    | extended period of time.<br>Max of 30 points                                                                                                                                                                                                                       | -0  |
|-----------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----|
| State Water Quality         | Points deducted for state violations, which include no water operator, inadequate water disinfection, and boil notices and water outages, may lead to other issues of concern if not resolved.<br>Max of 10 points                                                 | -0  |
| Financial<br>Sustainability | Points deducted for lack of financial sustainability<br>which can affect operations and maintenance of the<br>water system. An effective water rate can provide for<br>the repair, maintenance, and future replacement of<br>infrastructure.<br>Max of 10 points   | -5  |
| Operations &<br>Maintenance | Points deducted for operation and maintenance<br>deficiencies noted during water system inspections,<br>which may affect the water quality being distributed to<br>consumers.<br>Max of 15 points                                                                  | -0  |
| Infrastructure              | Points deducted for infrastructure deficiencies noted<br>during water system inspections, which may lead to<br>unsafe drinking water and/or water service disruption.<br>Max of 20 points                                                                          | -0  |
| Customer<br>Satisfaction    | Points deducted for customer complaints received by<br>the water system and/or the Louisiana Department of<br>Health, which are confirmed to be a water quality or<br>quantity issue in the water system.<br>Max of 10 points                                      | -2  |
| Secondary<br>Contaminants   | Points deducted for levels of iron and/or manganese<br>greater than the secondary maximum contaminant<br>levels. These levels do not pose a health risk but may<br>cause undesirable water quality issues.<br>Max of 5 points                                      | -0  |
| BONUS                       | Points granted for having an asset management plan; a<br>storage assessment and maintenance program; well<br>assessment & maintenance program; participation in<br>management training; or participation in a capacity<br>development program.<br>Max of 10 points | +10 |

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## 2024 Water Grade Details ST TAM PARISH - CROSS GATES SD

| Standard                    | Standard<br>Maximum | Point<br>Deductions | Detailed Assessment of Standards                                                                                                   |     | System<br>Deductions |  |
|-----------------------------|---------------------|---------------------|------------------------------------------------------------------------------------------------------------------------------------|-----|----------------------|--|
| Federal Water<br>Quality    | -30                 | 5 each              | Maximum contaminant level violations                                                                                               | 0   |                      |  |
|                             |                     | 5 each              | Treatment technique violations for Lead and Copper Rule                                                                            | 0   | - 0                  |  |
|                             |                     | 10                  | Is the system non-compliant with an administrative order?                                                                          | No  |                      |  |
| State Water<br>Quality      | -10                 | 1 each              | Chlorine violations                                                                                                                | 0   | - 0                  |  |
|                             |                     | 5                   | Does the water system have an operator?                                                                                            | Yes |                      |  |
|                             |                     | 5 each              | Water outages and/or boil notices                                                                                                  | 0   |                      |  |
| Financial<br>Sustainability | -10                 | 5                   | Did the system submit an acceptable rate study or implement an adequate rate?                                                      | No  | - 5                  |  |
|                             |                     | 5                   | Did the water system submit an acceptable audit?                                                                                   | Yes |                      |  |
|                             |                     | 10                  | Is the system under a fiscal administrator for poor financial management practices?                                                | No  |                      |  |
|                             |                     | 5                   | Are there other negative circumstances that affect fiscal control of the water system?                                             | No  |                      |  |
| Operations &<br>Maintenance | -15                 | 3 each              | Unresolved significant deficiencies                                                                                                | 0   | - 0                  |  |
| Infrastructure              | -20                 | 5 each              | Unresolved significant deficiencies                                                                                                | 0   | - 0                  |  |
| Customer -10                | 10                  | 1 each              | Valid water complaints reported                                                                                                    | 2   | - 2                  |  |
|                             | -10                 | 10                  | Did the system submit a water complaint log?                                                                                       | Yes | - 2                  |  |
| Secondary<br>Contaminants   | -5                  | 5                   | Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)                                                     | No  | - 0                  |  |
| Bonus                       | +10                 | 5 each              | Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training | 2   | + 10                 |  |
| Total Deductions + Bonus    |                     |                     |                                                                                                                                    |     | 3                    |  |
| Score                       |                     |                     |                                                                                                                                    |     | 103 / 100 =<br>103%  |  |