| Q                           | LOUISIANA<br>DEPARTMENT OF HEALTH<br>Engineering Services<br>EPPS WATER SYSTEM   | 85 / 100 = 85% |  |  |
|-----------------------------|--|----------------|--|--|
|                             | ST CARROLLPWSID: LA1123001O24 Water Grade  |                |  |  |
| Federal Water<br>Quality    | Points deducted for federal violations, which include<br>Treatment Technique and Maximum Contaminant<br>Level Violations, may pose a public health risk over an<br>extended period of time.<br>Max of 30 points  | -0             |  |  |
| State Water Quality         | Points deducted for state violations, which include no water operator, inadequate water disinfection, and boil notices and water outages, may lead to other issues of concern if not resolved.<br>Max of 10 points   | -0             |  |  |
| Financial<br>Sustainability | Points deducted for lack of financial sustainability<br>which can affect operations and maintenance of the<br>water system. An effective water rate can provide for<br>the repair, maintenance, and future replacement of<br>infrastructure.<br>Max of 10 points   | -5             |  |  |
| Operations &<br>Maintenance | Points deducted for operation and maintenance<br>deficiencies noted during water system inspections,<br>which may affect the water quality being distributed to<br>consumers.<br>Max of 15 points  | -0             |  |  |
| Infrastructure              | Points deducted for infrastructure deficiencies noted<br>during water system inspections, which may lead to<br>unsafe drinking water and/or water service disruption.<br>Max of 20 points  | -0             |  |  |
| Customer<br>Satisfaction    | Points deducted for customer complaints received by<br>the water system and/or the Louisiana Department of<br>Health, which are confirmed to be a water quality or<br>quantity issue in the water system.<br>Max of 10 points                                      | -10            |  |  |
| Secondary<br>Contaminants   | Points deducted for levels of iron and/or manganese<br>greater than the secondary maximum contaminant<br>levels. These levels do not pose a health risk but may<br>cause undesirable water quality issues.<br>Max of 5 points                                      | -0             |  |  |
| BONUS                       | Points granted for having an asset management plan; a<br>storage assessment and maintenance program; well<br>assessment & maintenance program; participation in<br>management training; or participation in a capacity<br>development program.<br>Max of 10 points | +0             |  |  |

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2024 Water Grade Details EPPS WATER SYSTEM

| Standard                     | Standard<br>Maximum | Point<br>Deductions | Detailed Assessment of Standards   |     | System<br>Deductions |  |
|------------------------------|---------------------|---------------------|--|-----|----------------------|--|
| Federal Water<br>Quality     | -30                 | 5 each              | Maximum contaminant level violations   | 0   |                      |  |
|                              |                     | 5 each              | Treatment technique violations for Lead and Copper Rule  | 0   | - 0                  |  |
|                              |                     | 10                  | Is the system non-compliant with an administrative order?  | No  |                      |  |
| State Water<br>Quality       | -10                 | 1 each              | Chlorine violations  | 0   | - 0                  |  |
|                              |                     | 5                   | Does the water system have an operator?  | Yes |                      |  |
|                              |                     | 5 each              | Water outages and/or boil notices  | 0   |                      |  |
| Financial<br>Sustainability  | -10                 | 5                   | Did the system submit an acceptable rate study or implement an adequate rate?  | Yes | - 5                  |  |
|                              |                     | 5                   | Did the water system submit an acceptable audit?   | No  |                      |  |
|                              |                     | 10                  | Is the system under a fiscal administrator for poor financial management practices?  | No  |                      |  |
|                              |                     | 5                   | Are there other negative circumstances that affect fiscal control of the water system?   | No  |                      |  |
| Operations & Maintenance     | -15                 | 3 each              | Unresolved significant deficiencies  | 0   | - 0                  |  |
| Infrastructure               | -20                 | 5 each              | Unresolved significant deficiencies  | 0   | - 0                  |  |
| Customer<br>Satisfaction -10 | 10                  | 1 each              | Valid water complaints reported  | 0   | - 10                 |  |
|                              | -10                 | 10                  | Did the system submit a water complaint log?   | No  | - 10                 |  |
| Secondary<br>Contaminants    | -5                  | 5                   | Manganese and/or Iron level(s) over the secondary maximum contaminant level(s)   | No  | - 0                  |  |
| Bonus                        | +10                 | 5 each              | Asset management plan, storage or well assessment & maintenance plan, participation in capacity development or management training | 0   | + 0                  |  |
| Total Deductions + Bonus     |                     |                     |  |     | -15                  |  |
| Score                        |                     |                     |  |     | 85 / 100 =<br>85%    |  |